



Indio Connect

OPERATOR



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Table of Contents

1. HOW TO LOGIN TO PORTAL?	2
2. HOW TO ADD ADMIN ACCOUNTS?.....	3
3. HOW TO CONFIGURE WAC?	4
4. HOW TO ADD A HOTSPOT?	9
5. HOW TO ADD AN AP?	10
6. HOW TO ONBOARD RETAILER AND SUB ACCOUNTS?	14
6.1 HOW TO CREATE SUB ACCOUNTS?	17
7. HOW TO ONBOARD DISTRIBUTOR AND SUB ACCOUNTS?	20
7.1. HOW TO CREATE SUB ACCOUNTS?	24
8. HOW TO SET GLOBAL CONFIGURATION?.....	27
9. HOW TO ADD FAQ?	28
10. HOW TO ADD DATA PACKS?	29
11. HOW TO CHECK REPORTS AND DOWNLOAD REPORTS?	30
12. HOW TO UPDATE BRANDING?	31
13. HOW TO ADD SPONSORED LOCATION?	34
14. HOW TO CHECK PROBLEMS REPORTED BY DISTRIBUTOR/RETAILER/CUSTOMER?	35
15. HOW TO ADD A PROBLEM?	36
16. HOW TO BROADCAST NOTIFICATIONS TO DISTRIBUTOR/RETAILER/CUSTOMER?	37

Operator

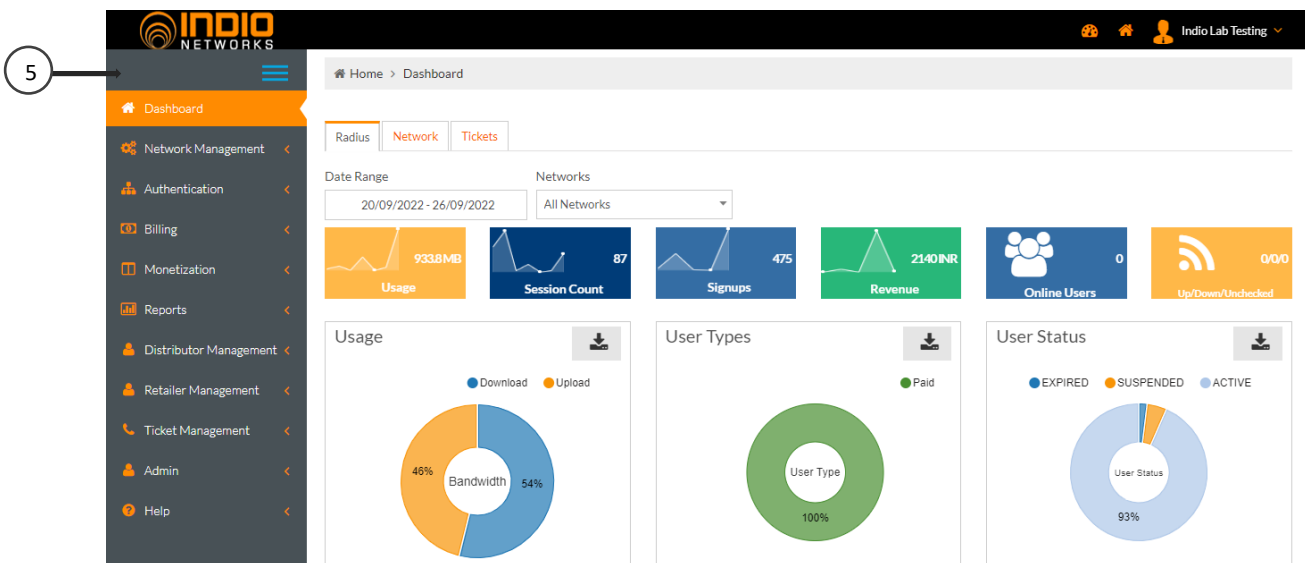
1. HOW TO LOGIN TO PORTAL?

In order to log in to the portal, perform the following steps:

Write the following URL in the web browser: "URL"

Result:

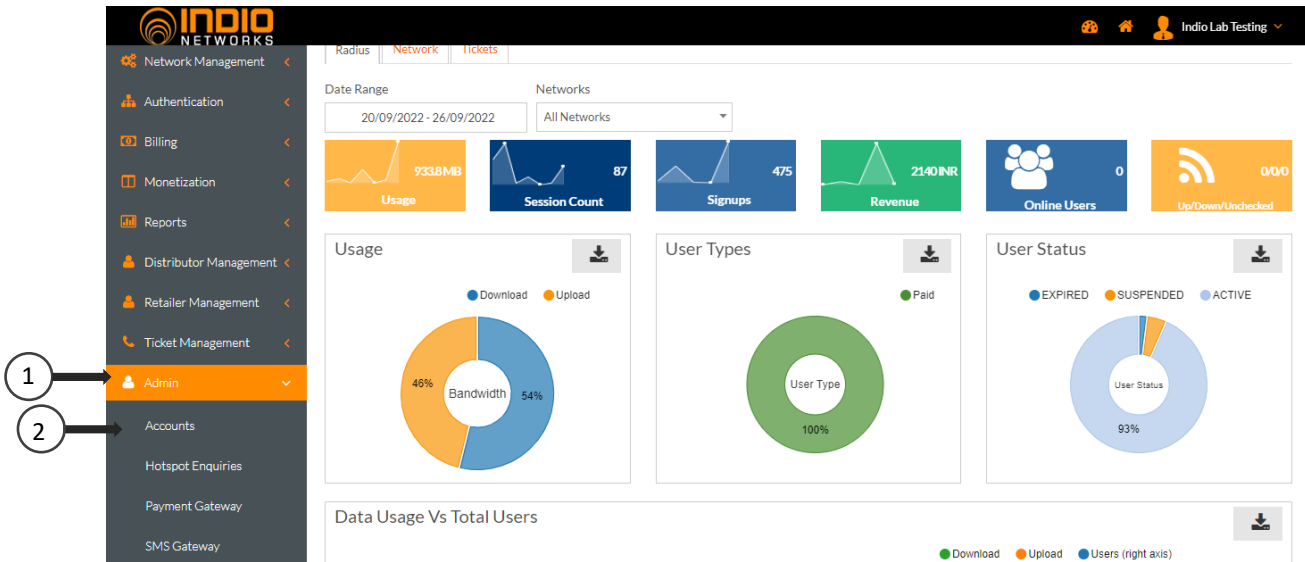
Default username and password login portal appears:



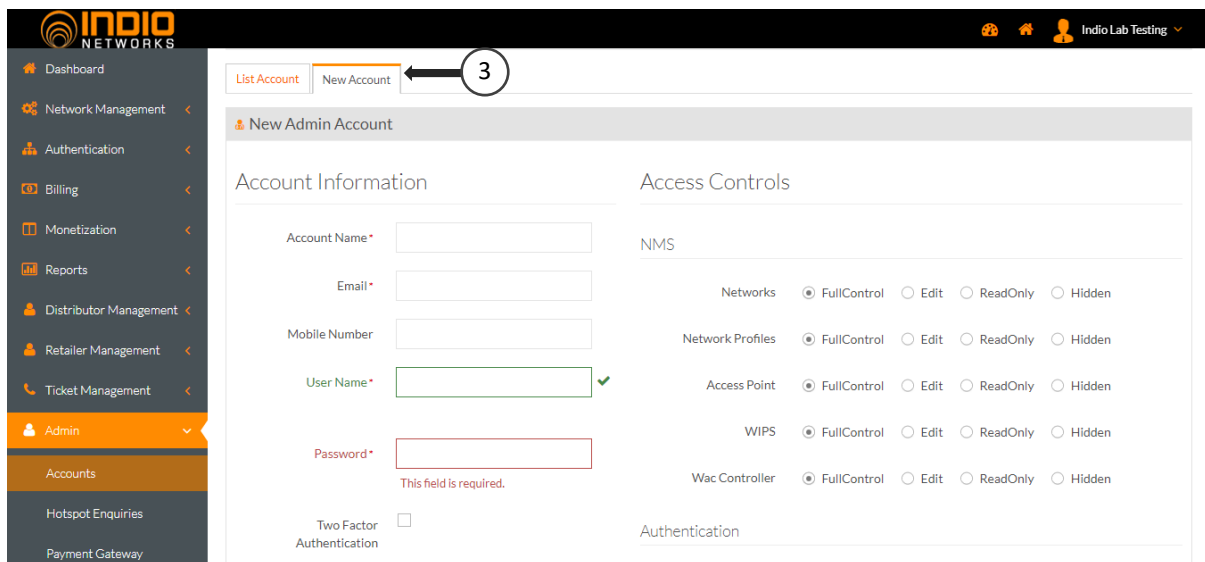
2. HOW TO ADD ADMIN ACCOUNTS?

Once you log in, perform the following steps in order to add admin accounts:

1. Go to the Admin



2. Select the “Accounts” option.



3. Click on “New Account”.

4. Under the New Customer section, you will find various fields; some are mandatory to fill (marked with asterisk '*').

5. Once you are done filling the data in all the required fields click on the “Submit” button. The admin account is created successfully.

Global Configuration	<input checked="" type="radio"/> FullControl	<input type="radio"/> Edit	<input type="radio"/> ReadOnly	<input type="radio"/> Hidden
Notification Management	<input checked="" type="radio"/> FullControl	<input type="radio"/> Edit	<input type="radio"/> ReadOnly	<input type="radio"/> Hidden
FAQ Management	<input checked="" type="radio"/> FullControl	<input type="radio"/> Edit	<input type="radio"/> ReadOnly	<input type="radio"/> Hidden
SMTP Configuration	<input checked="" type="radio"/> FullControl	<input type="radio"/> Edit	<input type="radio"/> ReadOnly	<input type="radio"/> Hidden
Miscellaneous				
Automated Reports	<input checked="" type="radio"/> FullControl	<input type="radio"/> Edit	<input type="radio"/> ReadOnly	<input type="radio"/> Hidden
Self Care Login	<input checked="" type="radio"/> FullControl	<input type="radio"/> Edit	<input type="radio"/> ReadOnly	<input type="radio"/> Hidden

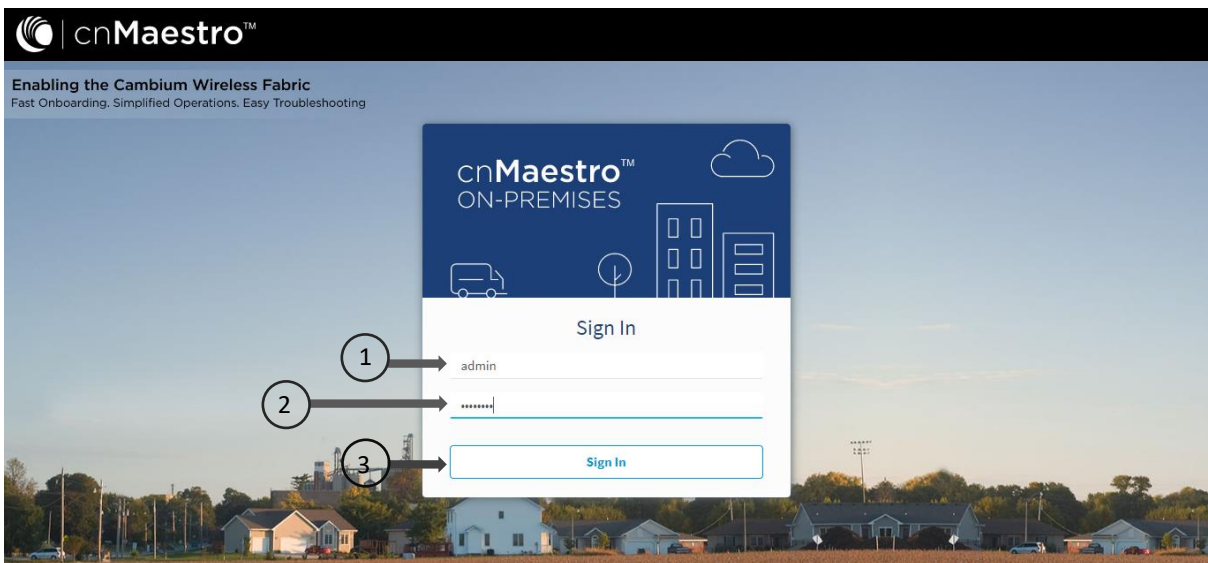
5 → + Submit

3. HOW TO CONFIGURE WAC?

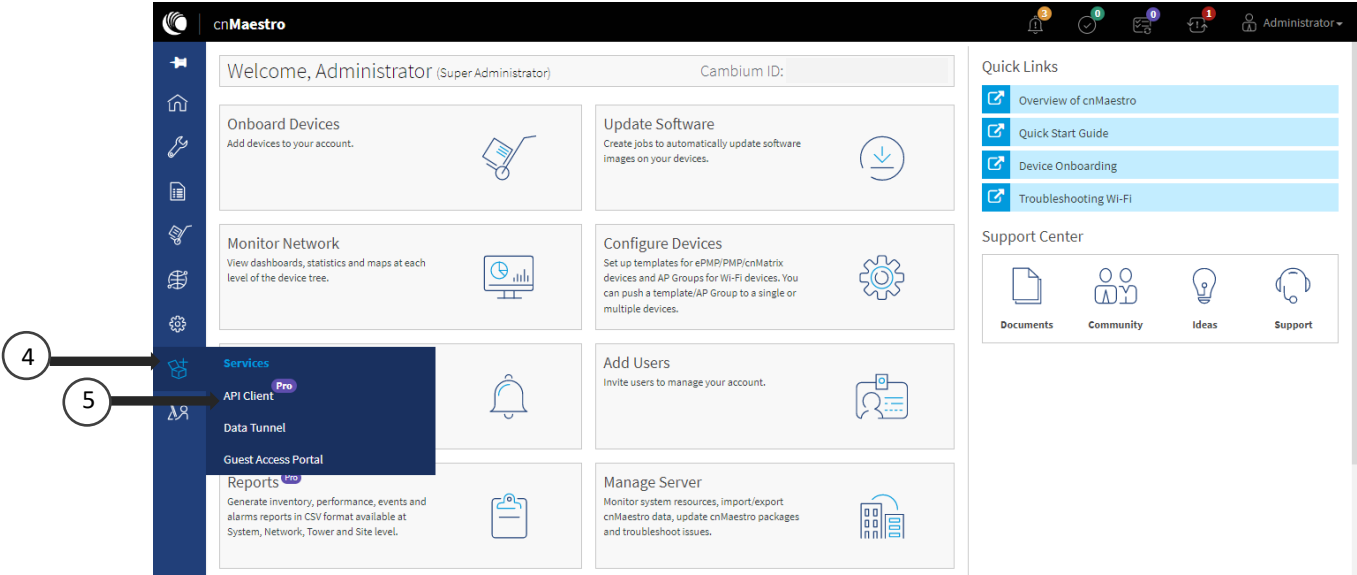
In order to configure WAC, perform the following steps:

Note: Configure the AP on your network. (For e.g., we have configured Cambium Networks' AP.)

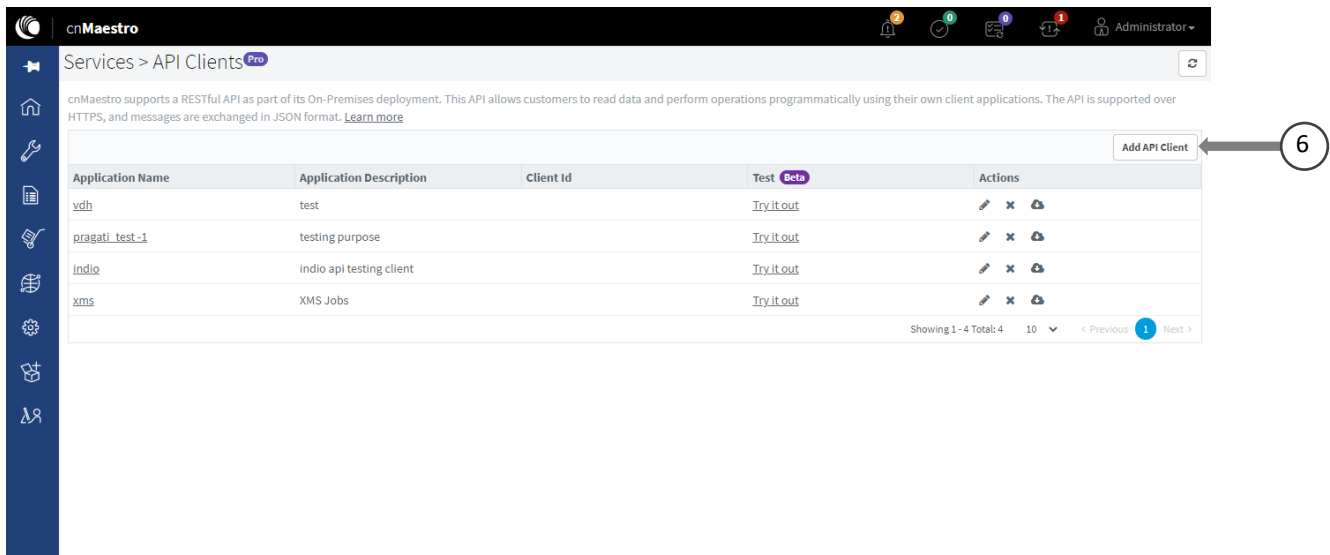
1. Enter your username.
2. Enter the password.
3. Click on “Sign In”.



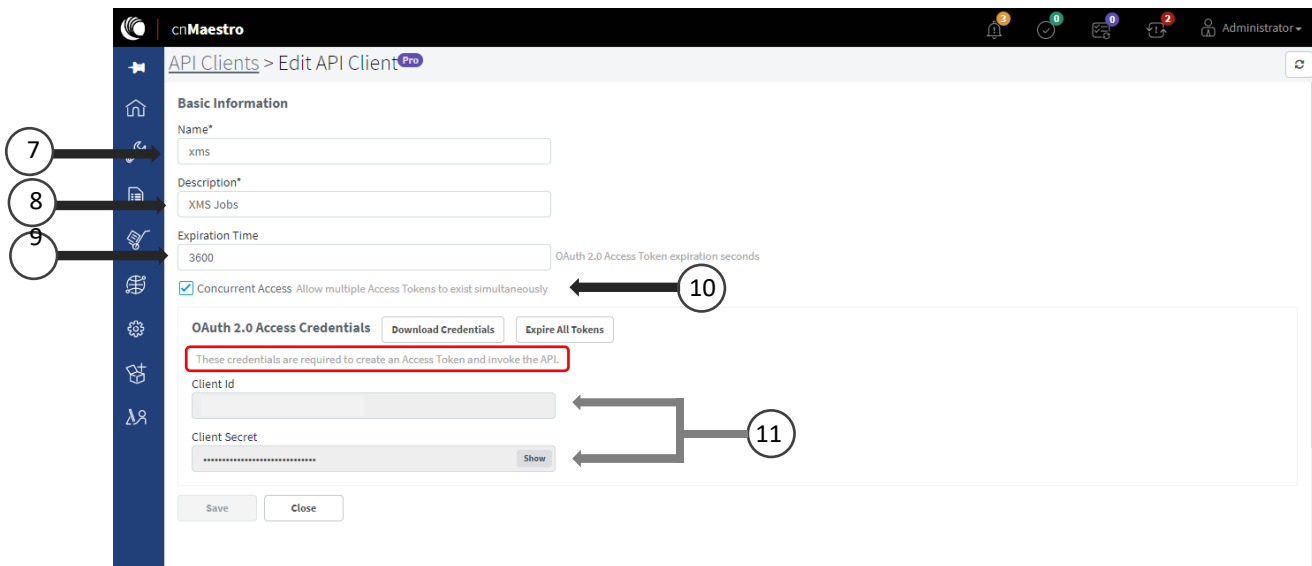
4. Go to the "Services" section.
5. Select the "API Client" option.



6. Click on "Add API Client".



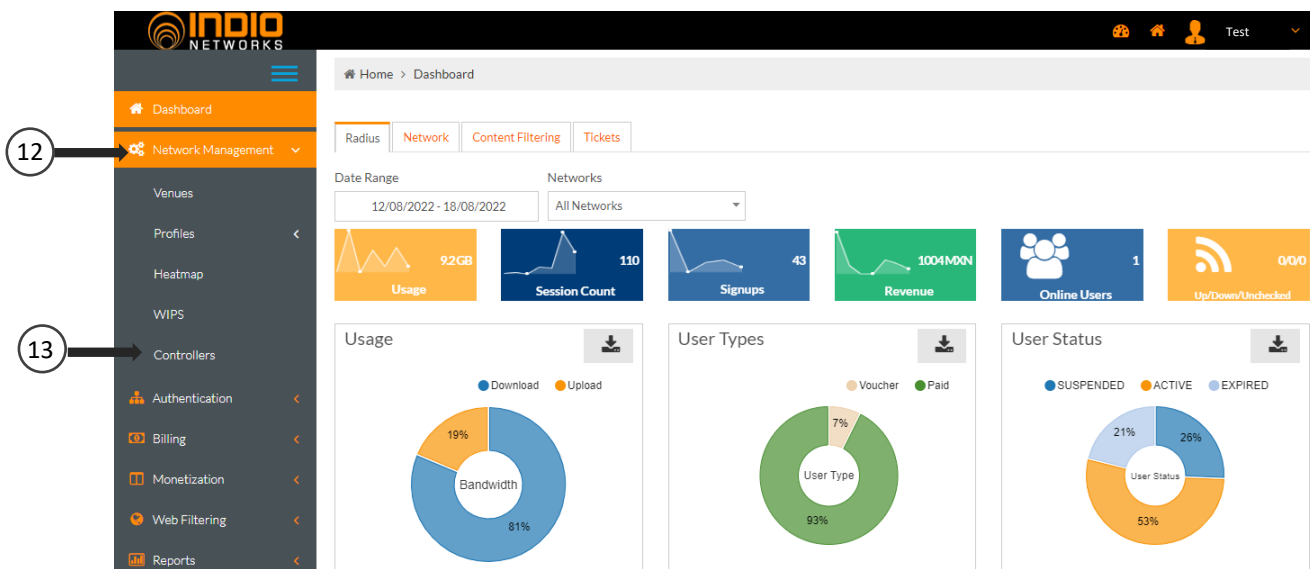
7. Enter your token name.
8. Enter your token description.
9. Enter the expiration time of your token.
10. Allow multiple Access Tokens to exist simultaneously. Click on the “Save” button.



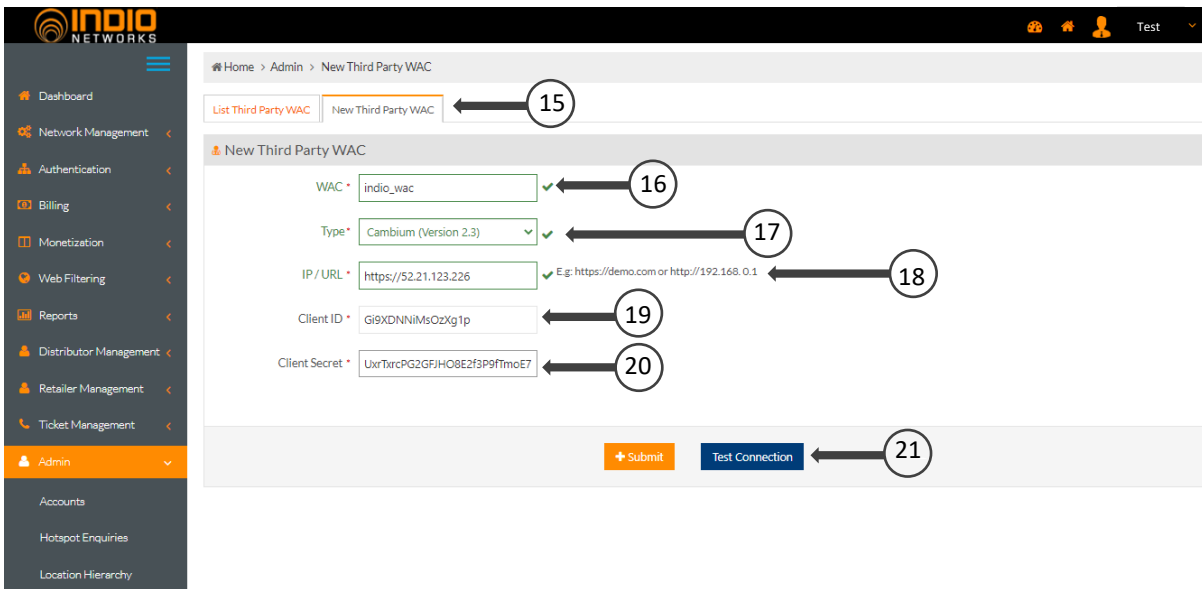
11. Once you click on the “save” button, Client ID and Client Secret will be generated. These credentials are required to create an access token and invoke the API.

Note: Configure your API token generated from Cambium to WiOS.

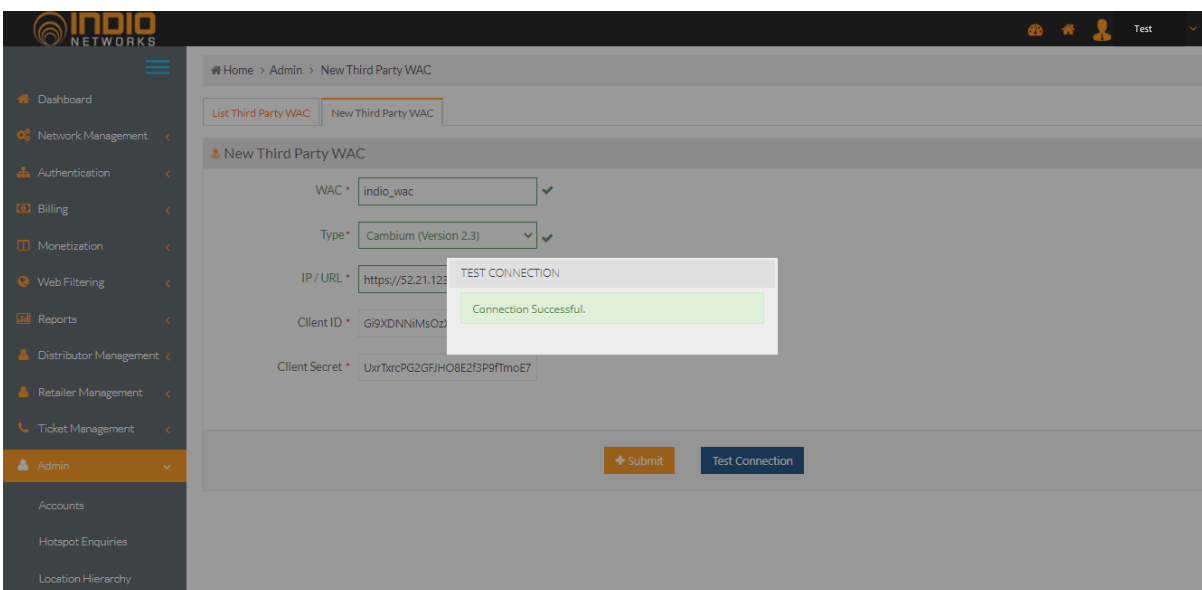
12. Once you have logged in your WiOS account, go to the Network Management section.
13. Select the “Controllers” option.



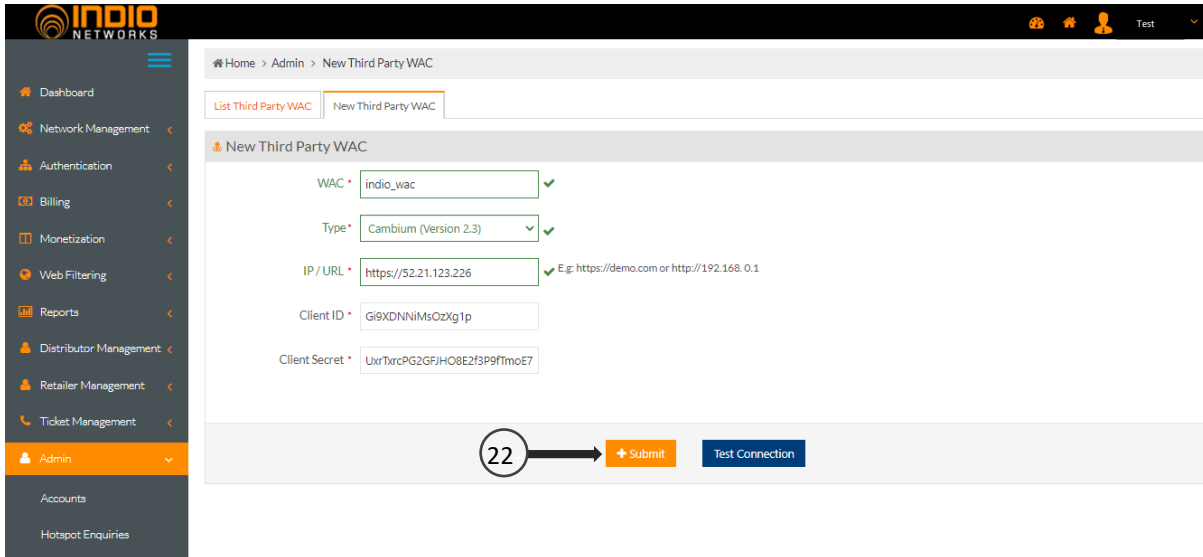
- 15. Enter your token name.
- 16. Select your token type.
- 17. Enter the WAC host URL.
- 18. Enter the Client ID generated from the WAC interface. (Refer to step 11)
- 19. Enter the Client Secret generated from WAC interface. (Refer to step 11)



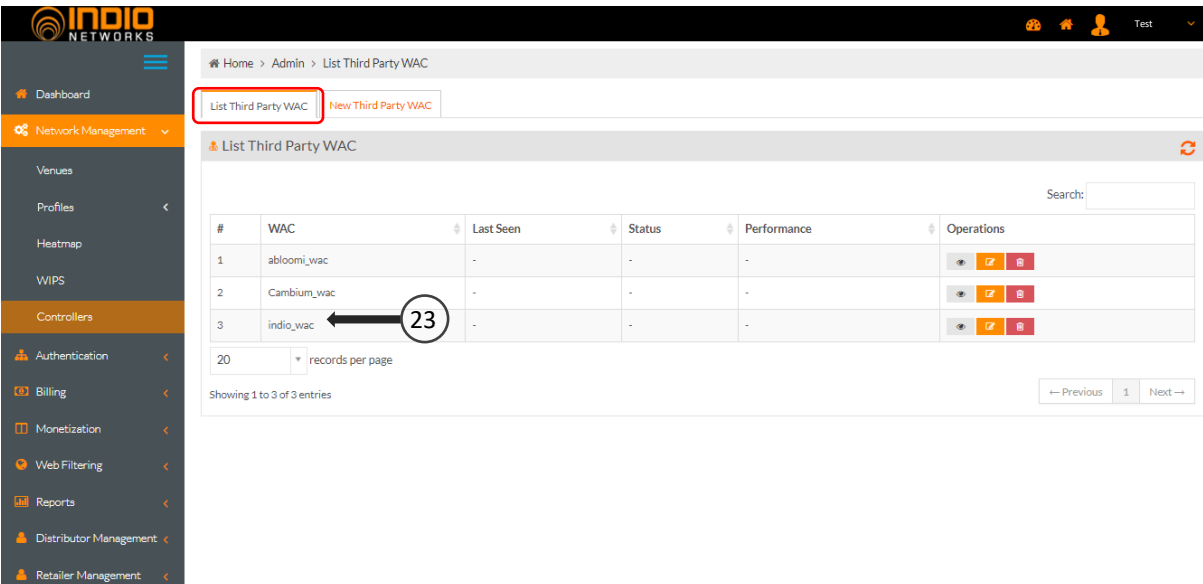
21. Click on "Test Connection". If connection is not successful, verify WAC accessibility, Client ID and Client Secret.



- 21. Click on “Test Connection”. If connection is not successful, verify WAC accessibility, Client ID and Client Secret.
- 22. Click on the “Submit” button.



- 23. New third-party WAC is created successfully.



4. HOW TO ADD A HOTSPOT?

Once you are done with the WAC configuration, perform the following steps to add a hotspot:

1. Go to the Network Management section.
2. Select the "Venues" option.
3. Click on the "+" icon.

4. Fill in the details. Select the respective authentication gateway (in this case Cambium).
5. Click on the "Submit" button.

5. HOW TO ADD AN AP?

In order to add an AP, perform the following steps:

1. Go to the Network Management section.
2. Select the "Venues" section.
3. Click on "Networks".
4. Once you create a hotspot (Venue), a new network will be created for the venue.
5. Click on the "Edit" icon.

#	Name	Venue	Auth Profile	Service	Authentication Gateway	Type	Operations
1	Venue1-DefaultProfile	Venue1	DefaultProfile	Hotspot	Cambium	Master	[View] [Edit] [Delete]
2	FelipeOffice-DefaultProfile	FelipeOffice	DefaultProfile	Hotspot	Cambium	Master	[View] [Edit] [Delete]
3	WalterOffice-DefaultProfile	WalterOffice	DefaultProfile	Hotspot	Cambium	Master	[View] [Edit] [Delete]
4	JohnOffice-DefaultProfile	JohnOffice	DefaultProfile	Hotspot	Cambium	Master	[View] [Edit] [Delete]
5	pragati-test-DefaultProfile	pragati-test	DefaultProfile	Hotspot	Cambium	Master	[View] [Edit] [Delete]
6	Test Venue-DefaultProfile	Test Venue	DefaultProfile	Hotspot	Cambium	Master	[View] [Edit] [Delete]
7	Mexico-Lab-DefaultProfile	Mexico-Lab	DefaultProfile	Hotspot	Cambium	Master	[View] [Edit] [Delete]
8	Office_Test-DefaultProfile	Office_Test	DefaultProfile	Hotspot	Cambium	Master	[View] [Edit] [Delete]
9	hughes-stage-venue-DefaultProfile	hughes-stage-venue	DefaultProfile	Hotspot	Wifi-soft AP	Master	[View] [Edit] [Delete]

6. The IP address and Secret will be required in the WAC section.
(Kindly make a note of it.)

Authentication Gateway: Cambium

Venue: Bus Stop

Address: []

Country: 2193

Latitude: -36.778171

Longitude: -73.098017

Auth Profile: DefaultProfile

Configuration: Global

Note - Any changes in DefaultProfile Profile will affect this network.

NAS ID: []

Secret: []

IP Address: []

AutoLogin: []

MAC Login Profile: Select MAC Profile

Wi-Fi > INDIO-LAB0001

Device Details

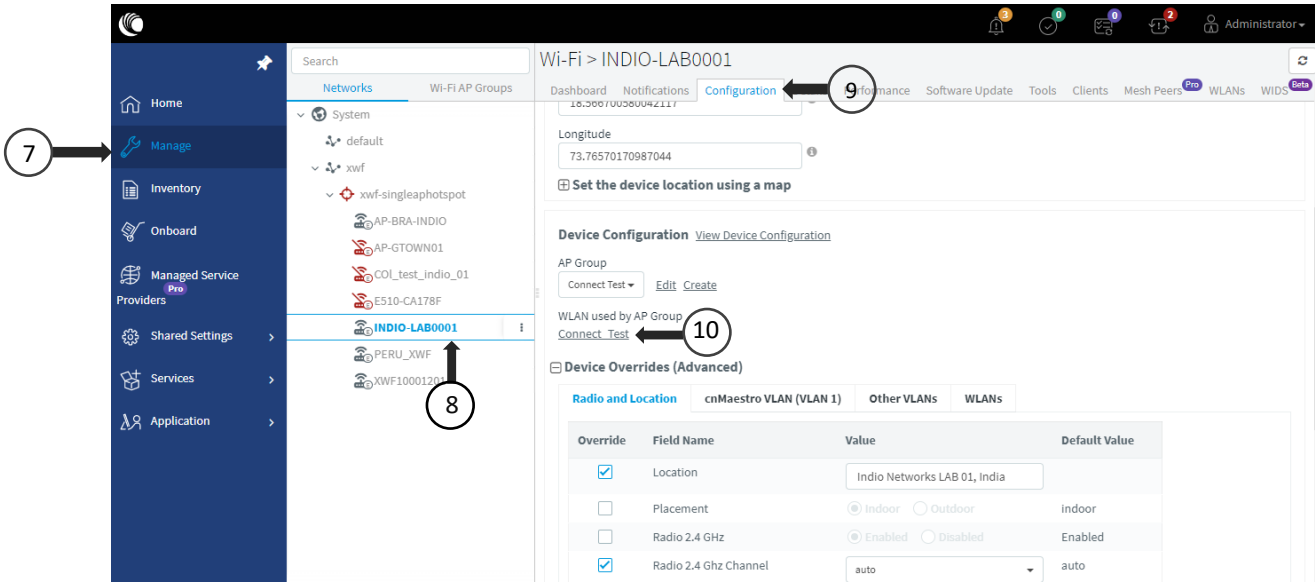
Name: INDIO-LAB0001

Network: xwf

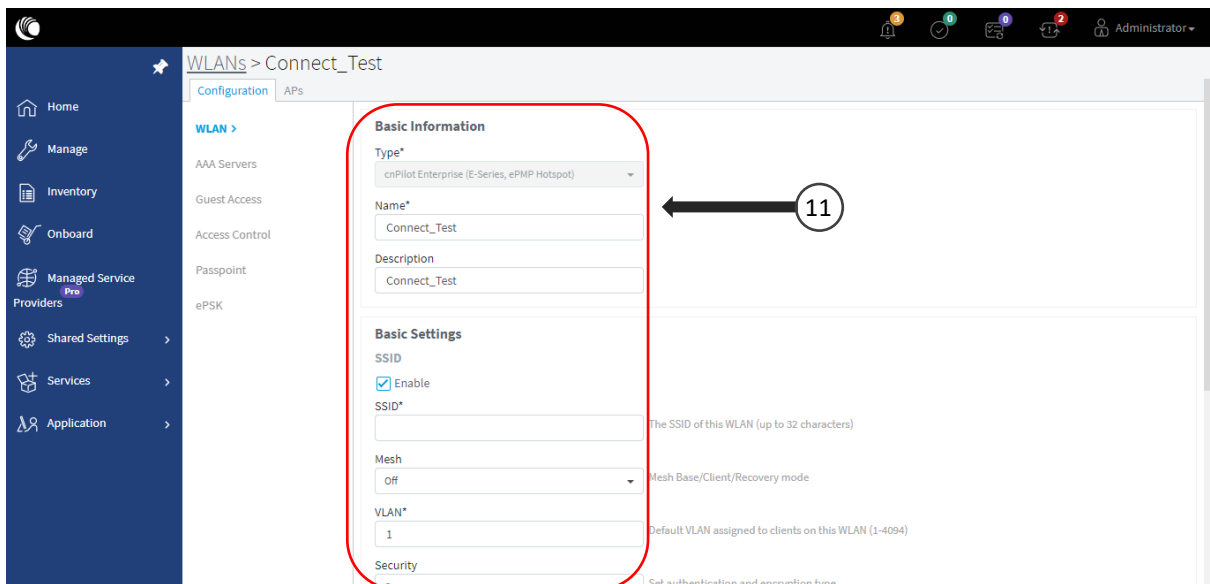
Site: xwf-singlephotospot

Description: []

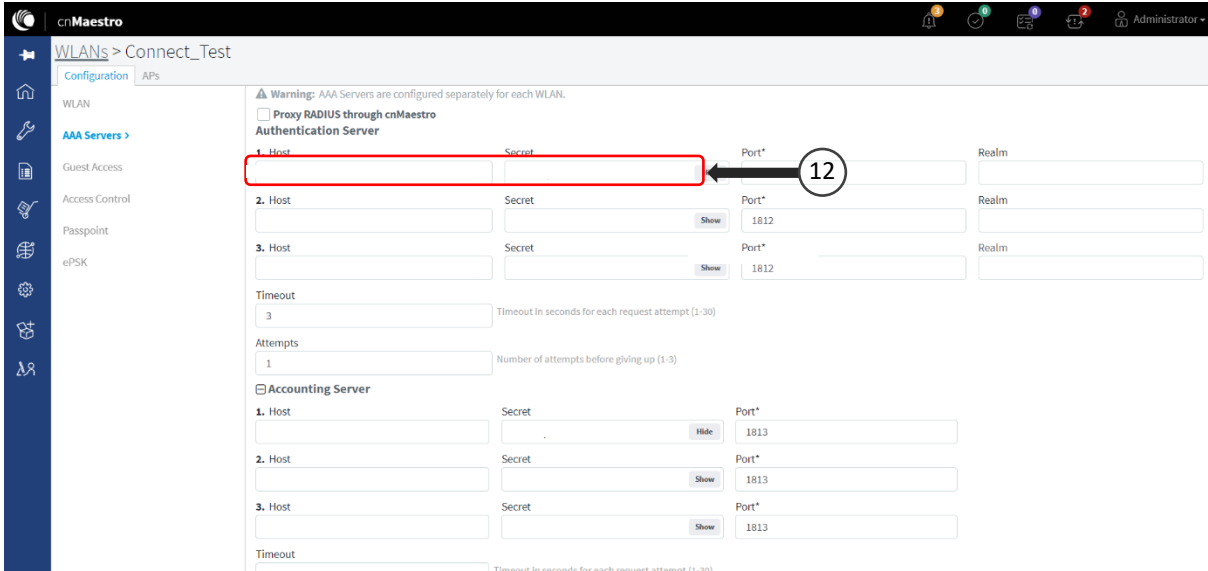
7. Go to the "Manage" section.
8. Select the desired AP.
9. Go to the "Configuration" section.
10. Click on "Connect Test".



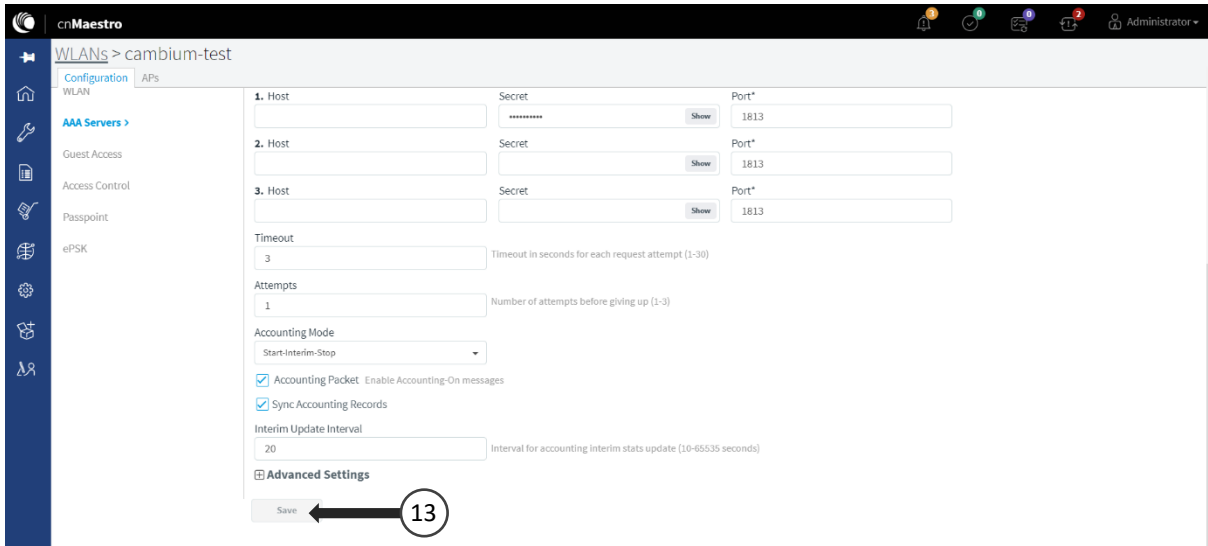
11. Make the necessary changes and create a new WLAN profile.



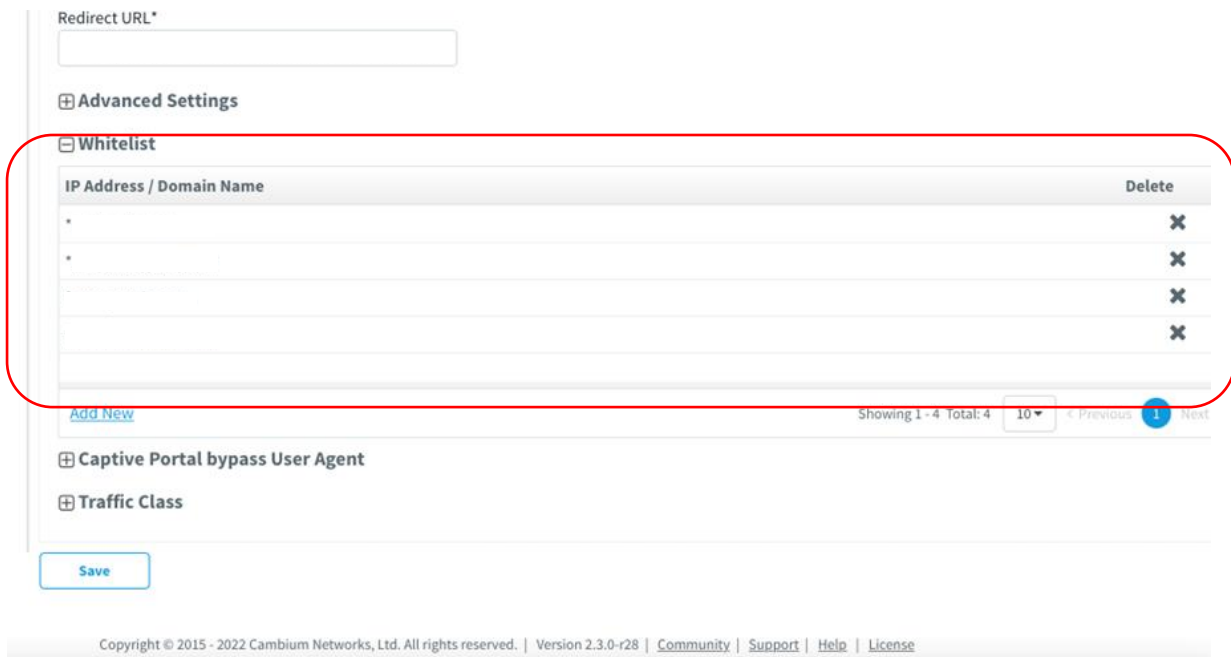
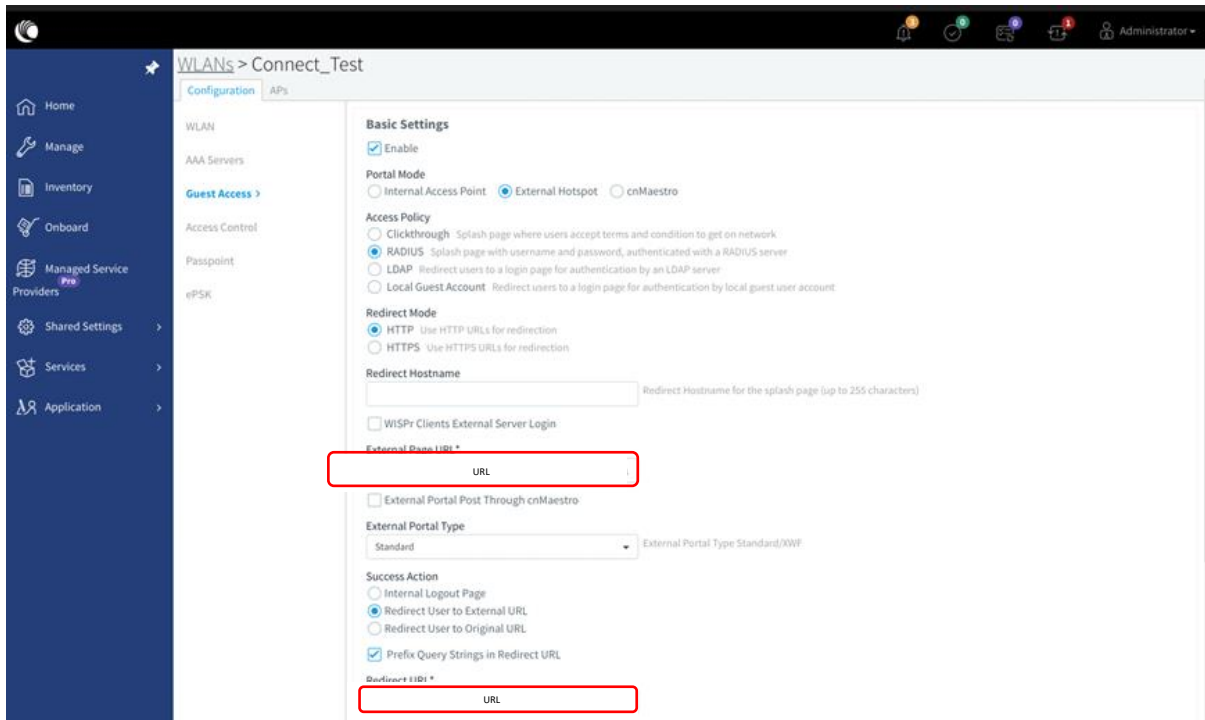
12. Enter the host IP and Secret. (Refer to Step 6)



13. Enter the host IP and Secret. (Refer to Step 6)



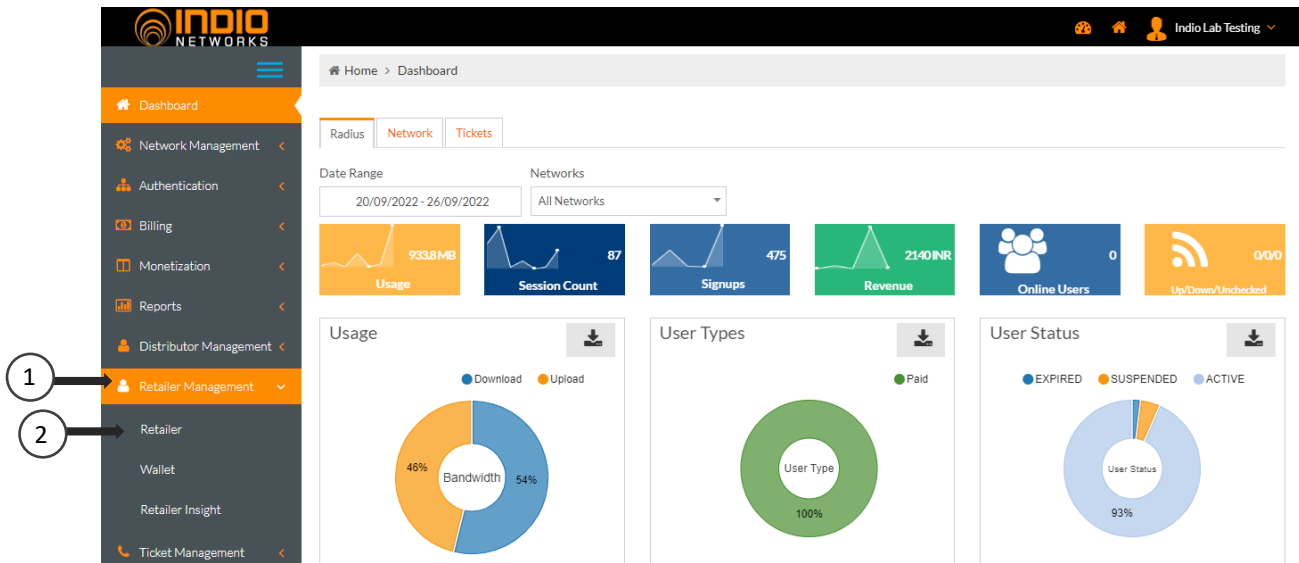
14. Apply the profile to the AP.



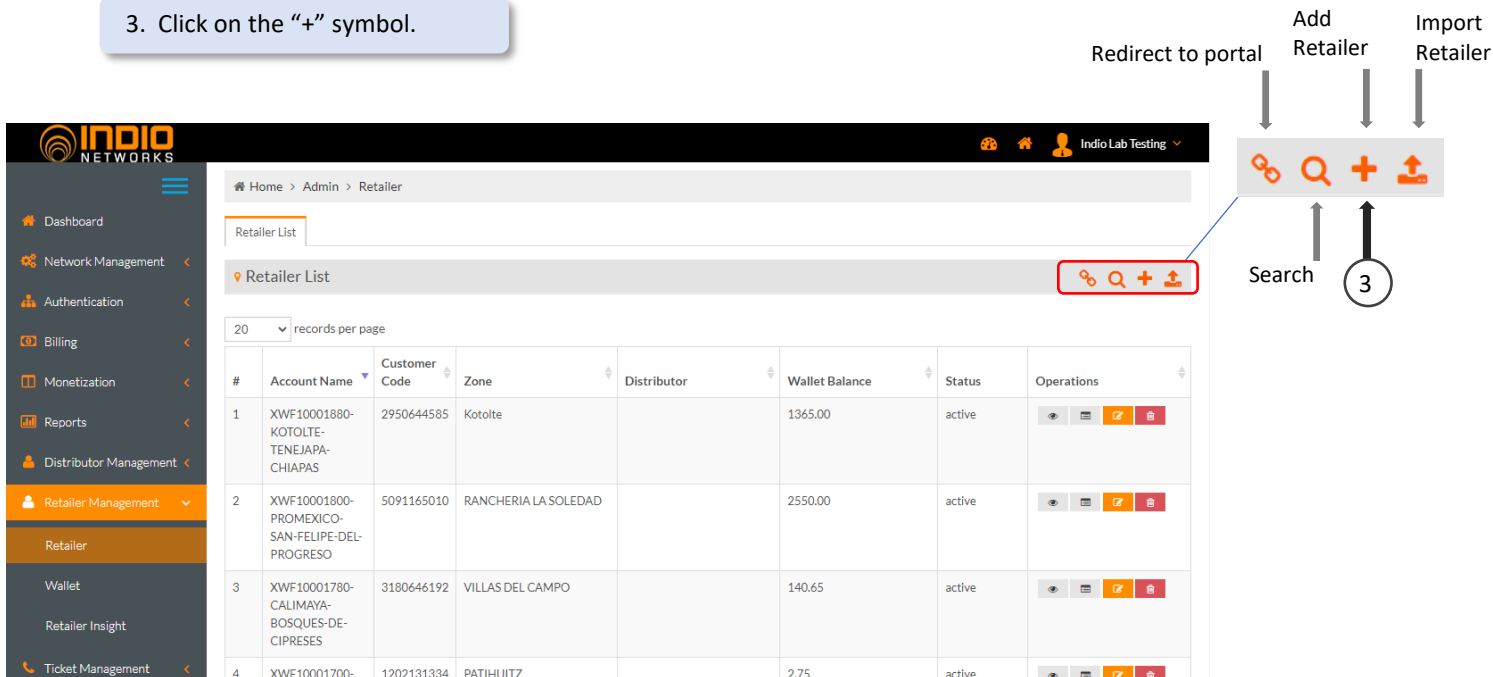
6. HOW TO ONBOARD RETAILER AND SUB ACCOUNTS?

In order to onboard retailer, perform the following steps:

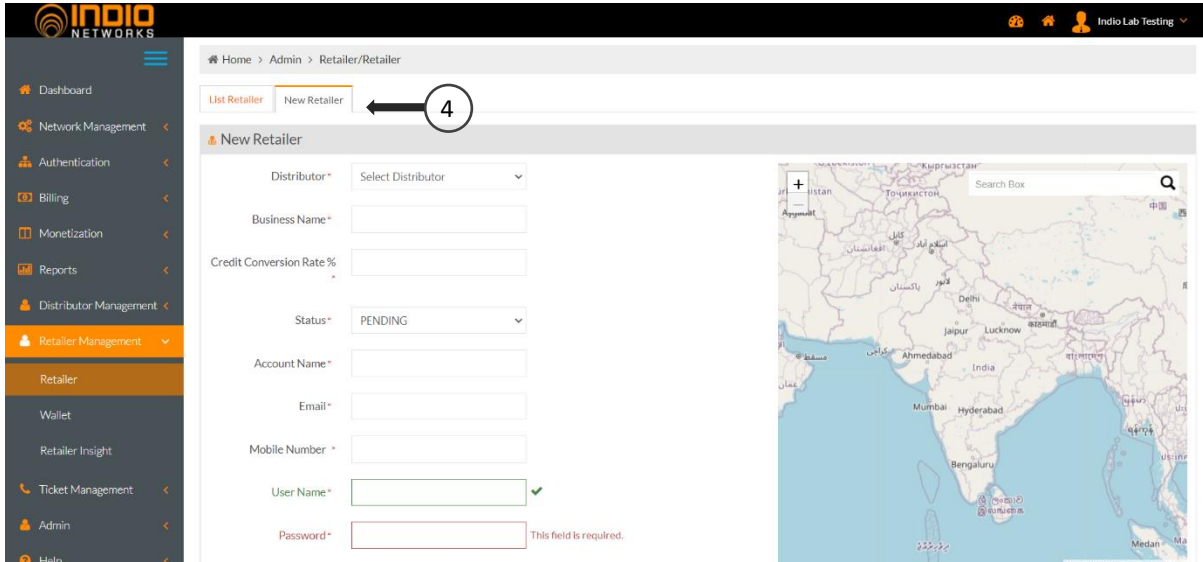
1. Go to the Retailer Management section.
2. Select the "Retailer" option.



3. Click on the "+" symbol.



4. Go to the New Retailer section.
Fill in all the fields given below.



5. To fill in your address you can either locate it on the map or manually fill in the Address section.

5 → **Address*** ✓

Country ▼

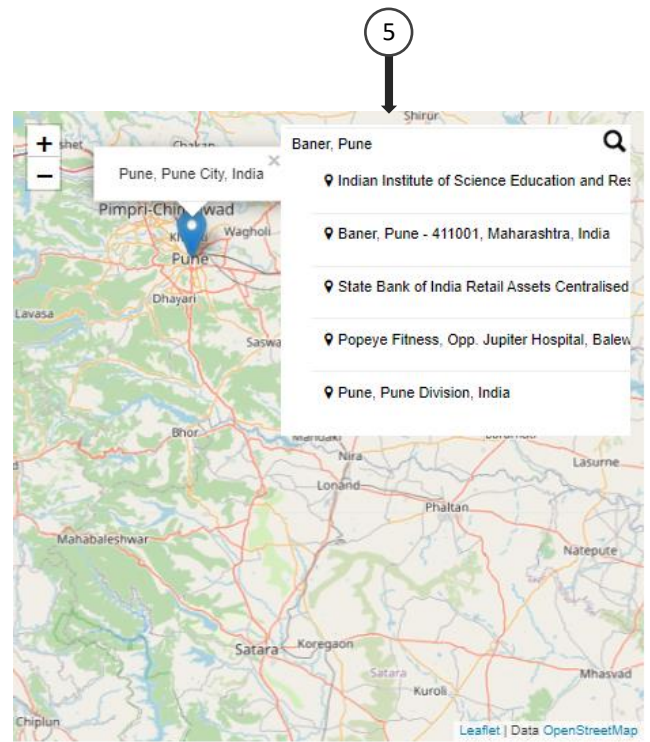
State ▼

City ▼

Zone ▼

Latitude*

Longitude*



6. Once you are done filling the data click on the “submit” button.

Country: India
State: Maharashtra
City: Pune
Zone: zone1
Latitude: 18.5642431
Longitude: 73.7768573
Secret Question: What is your mothers maiden
Secret Answer:
+ Submit

7. New account is created.

Home > Admin > Retailer/Retailer
List Retailer | New Retailer
New Retailer
New account 'ret23' created successfully.
Distributor: Select Distributor
Business Name: Ret123
Credit Conversion Rate %: 10
Status: PENDING
Account Name: ret23
Email: ret@gmail.com
Mobile Number: 123456789
User Name: abc

6.1 HOW TO CREATE SUB ACCOUNTS?

To create a sub account under Retailer, perform the following steps:

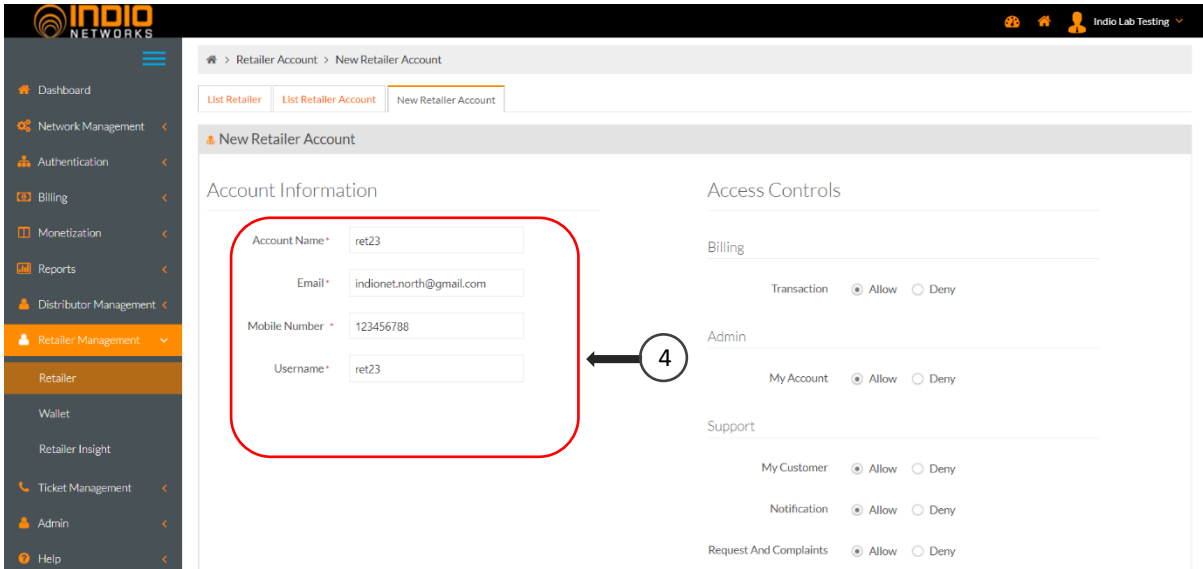
1. Go to the Retailer Management section.
2. Select the "Retailer" option. List of all the retailers will be displayed.
3. Click on the "Open" button to enter that retailer account.

#	Account Name	Customer Code	Zone	Distributor	Wallet Balance	Status	Operations
181	BAnkush171	1660730590	zone10	dktest4	0.00	pending	[View] [Edit] [Open] [Delete]
182	asdas	-	-	-	0.00	pending	[View] [Edit] [Open] [Delete]
183	asd	-	zone10	Mcdonalds	1000000000.00	active	[View] [Edit] [Open] [Delete]
184	ankushBus1	-	zone10	Mcdonalds	1000000000.00	active	[View] [Edit] [Open] [Delete]
185	ankushBus	-	zone10	Indio Networks	1000000000.00	active	[View] [Edit] [Open] [Delete]
186	ankushb29	1661771890	zone10	Indio Networks	2630.06	active	[View] [Edit] [Open] [Delete]
187	AnkushB	1660712167	zone10	dktest4	1040.00	active	[View] [Edit] [Open] [Delete]
188	ankush retailer	-	zone10	Mcdonalds	1000000000.00	active	[View] [Edit] [Open] [Delete]
189	abc	-	-	-	0.00	pending	[View] [Edit] [Open] [Delete]
190	abc	-	-	-	0.00	pending	[View] [Edit] [Open] [Delete]

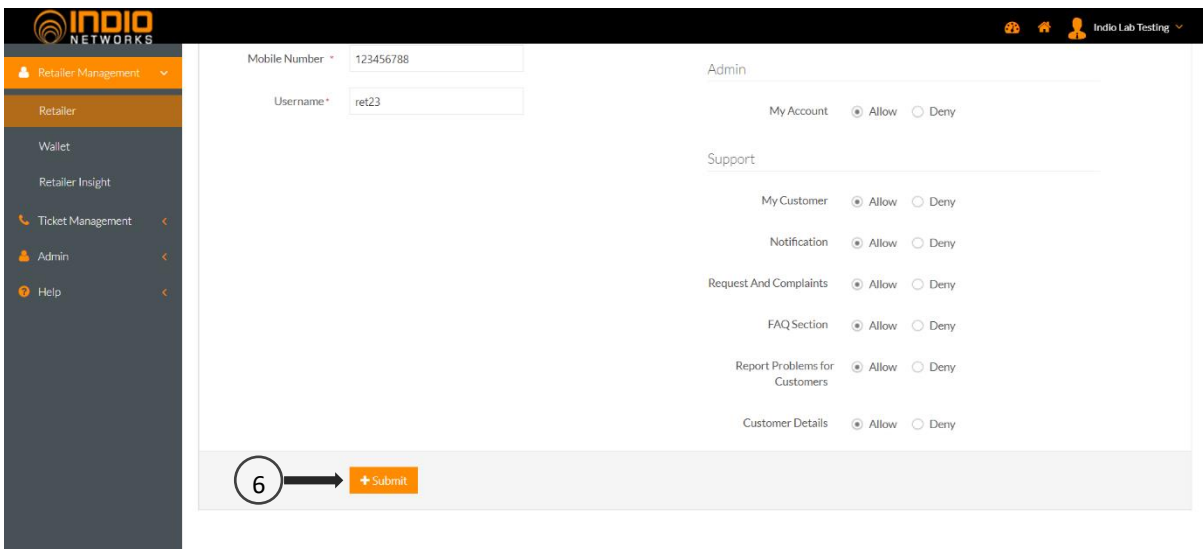
4. To add a sub account, click on the "Add" symbol.

Account Name	Username	Email	Operations
Test	asd1234	a2@a.com	[Edit] [Resend] [OTP]

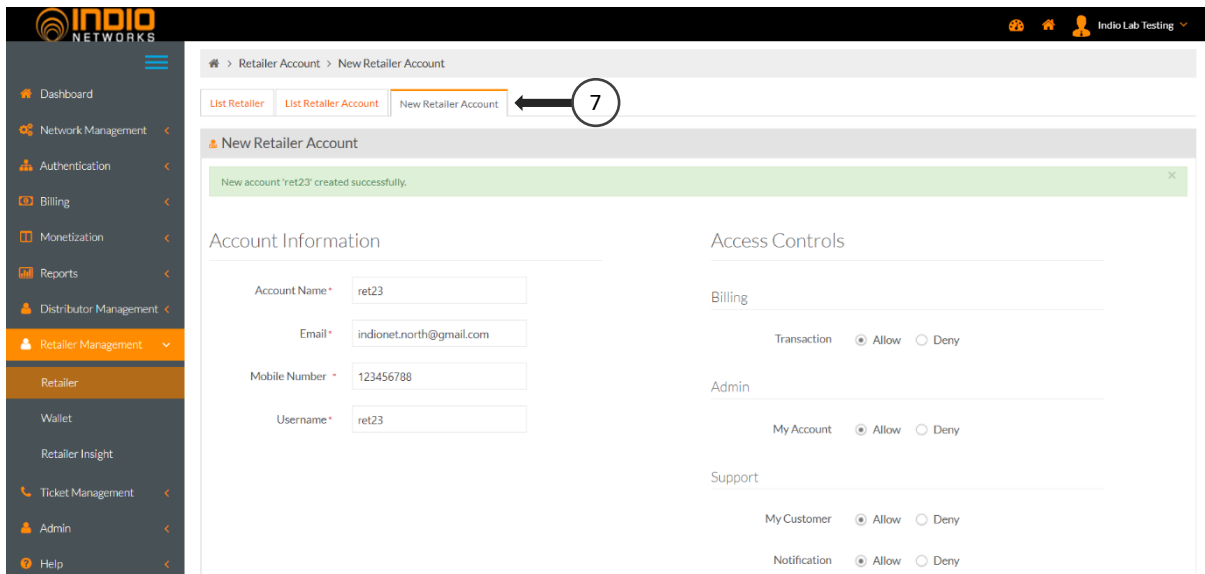
5. Once you are in the New Retailer Account section, fill in all the required details.



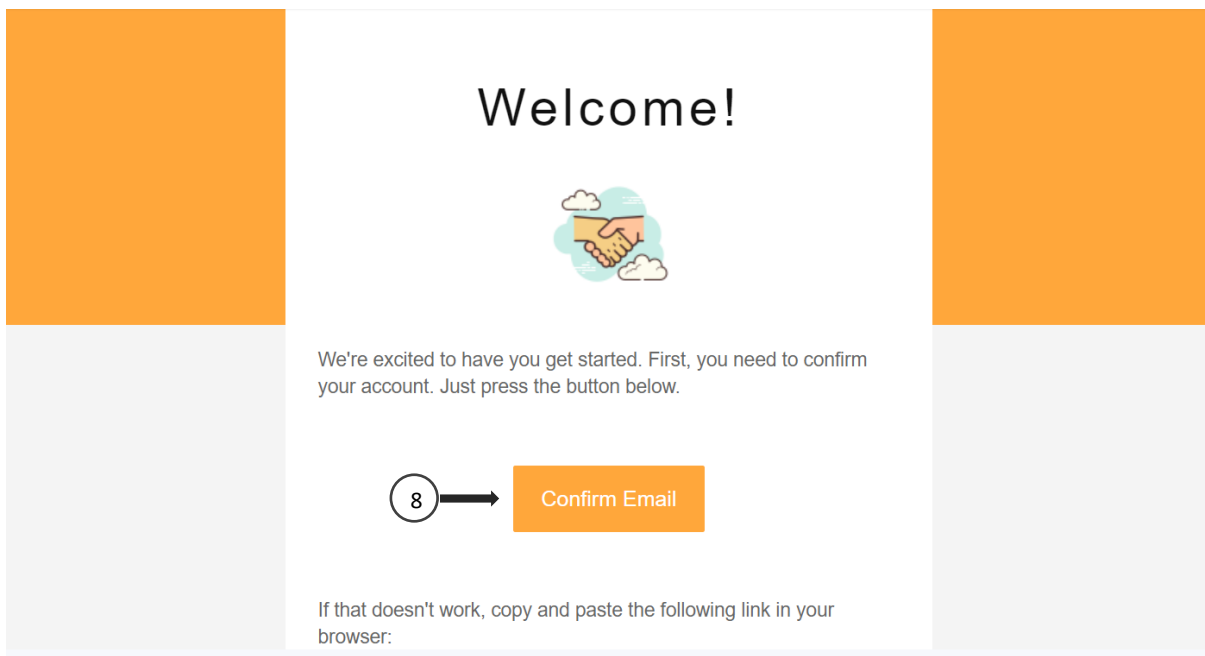
6. After you are done filling the details, click on the "Submit" button.



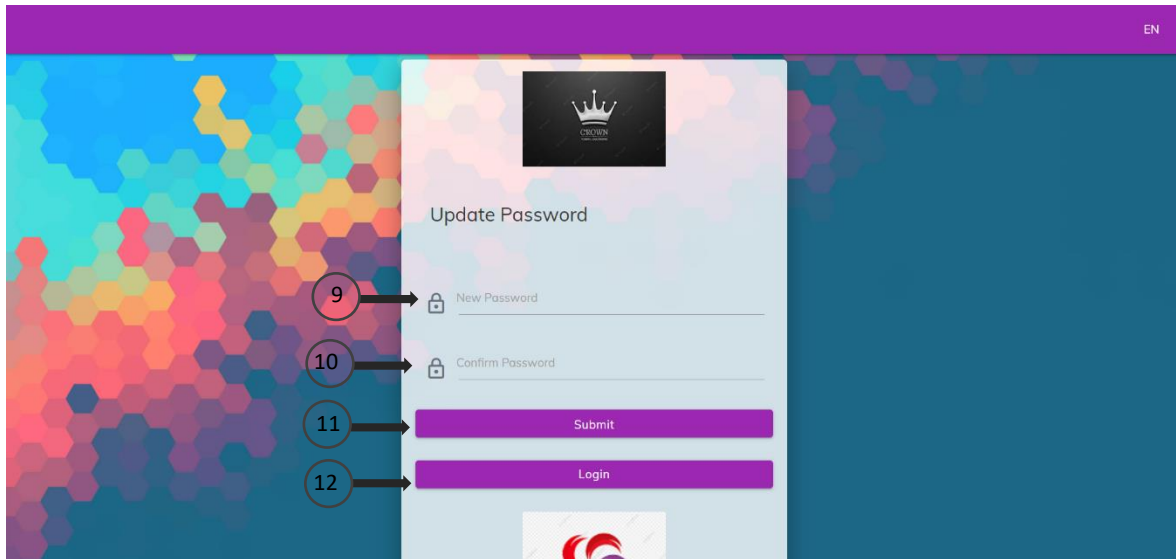
7. New retailer account is created successfully.



8. An email will be sent to you for confirmation. Click on the "Confirm Email" button to verify your account.



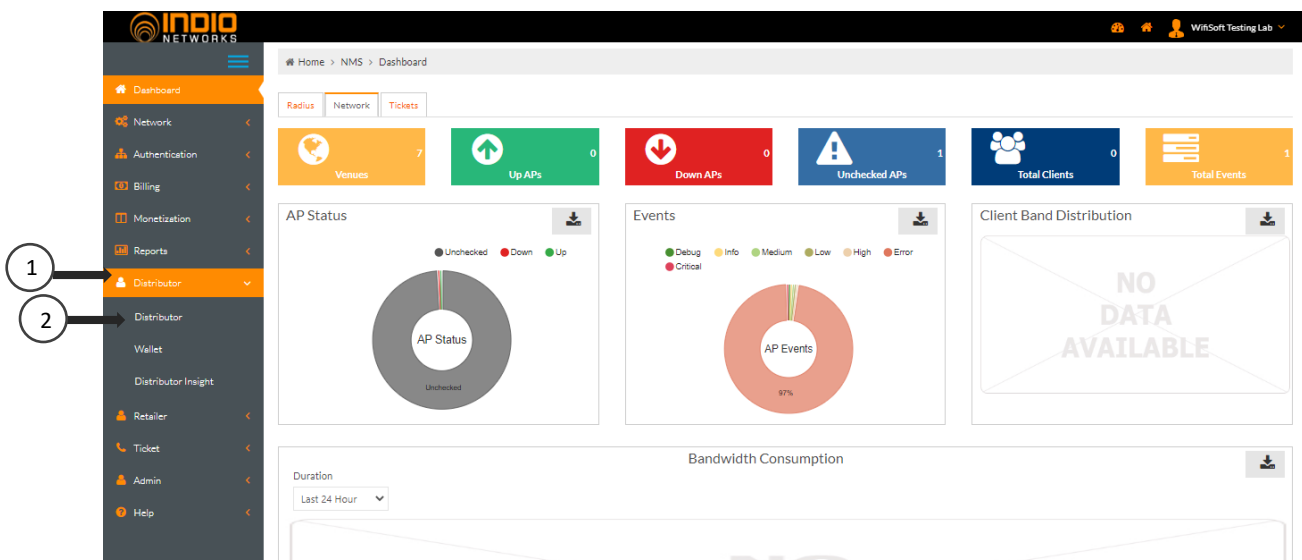
9. You will be redirected to the login portal. Enter your new password.
10. Confirm your new password.
11. Click on "Submit".
12. Click on "Login" to login with the new password.



7. HOW TO ONBOARD DISTRIBUTOR AND SUB ACCOUNTS?

In order to onboard distributor, perform the following steps:

1. Go to the "Distributor" section.
2. Select the "Distributor" option.



3. Click on the “+” icon to add a distributor.

Redirect to Portal

Add

Search

3

#	Account Name	Address	Status	Wallet Balance	Operations
1	yyy	unnamed road, Adilabad, Kuchalapur -, Telangana,	pending	0.00	[Edit] [Delete]
2	varad_dist	Mumbai, Mumbai Suburban,	active	0.00	[Edit] [Delete]
3	test1	testlocation	active	0.00	[Edit] [Delete]
4	Dev Distributor Business	NH247, Nagpur, -, Maharashtra,	pending	34519.91	[Edit] [Delete]
5	asd56	A/P chikhalthan	pending	0.00	[Edit] [Delete]
6	Ankush17001-b	Tamil Nadu, -	active	1100.00	[Edit] [Delete]
7	Ankush Distributor 001 Business	Selu, Hinganghat,	active	1090.00	[Edit] [Delete]
8	7654	Lebao Region,	pending	0.00	[Edit] [Delete]

Showing 1 to 8 of 8 entries

← Previous 1 Next →

4. Click on “New Distributor”.

4

New Distributor

Account Name: Test Distributor ✓

Business Name: Indio Distributor ✓

Email: indionet.sa@gmail.com ✓

Country Code: IN

Mobile Number: 1234567891

Credit Conversion Rate %: 20 ✓

Status: ACTIVE

User Name: test1 ✓

Password: ***** ✓

Confirm Password: ***** ✓

Map: La Libertad, Comas 15330, Peru

5. To fill in your address you can either locate it on the map or manually fill in the Address section.

5

Address *

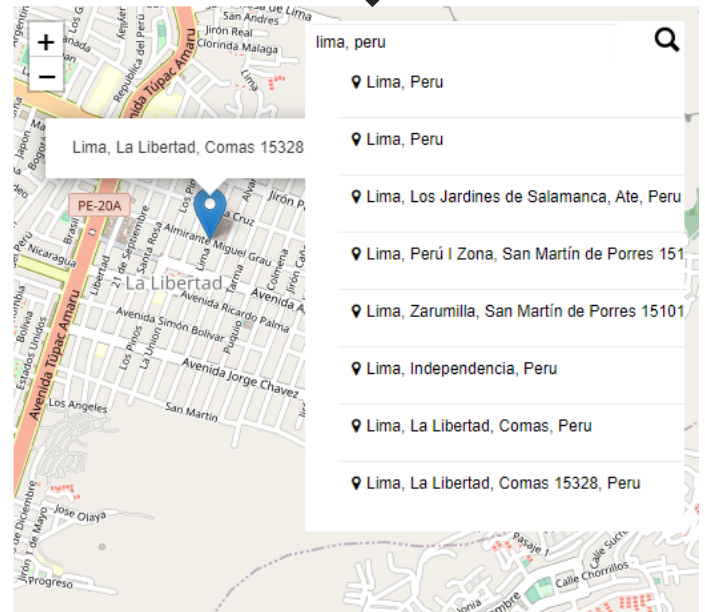
Latitude *

Longitude *

Secret Question *

Secret Answer *

5



6. Once you are done filling all the details click on the "Submit" button.

Status *

User Name *

Password *

Confirm Password *

Address *

Latitude *

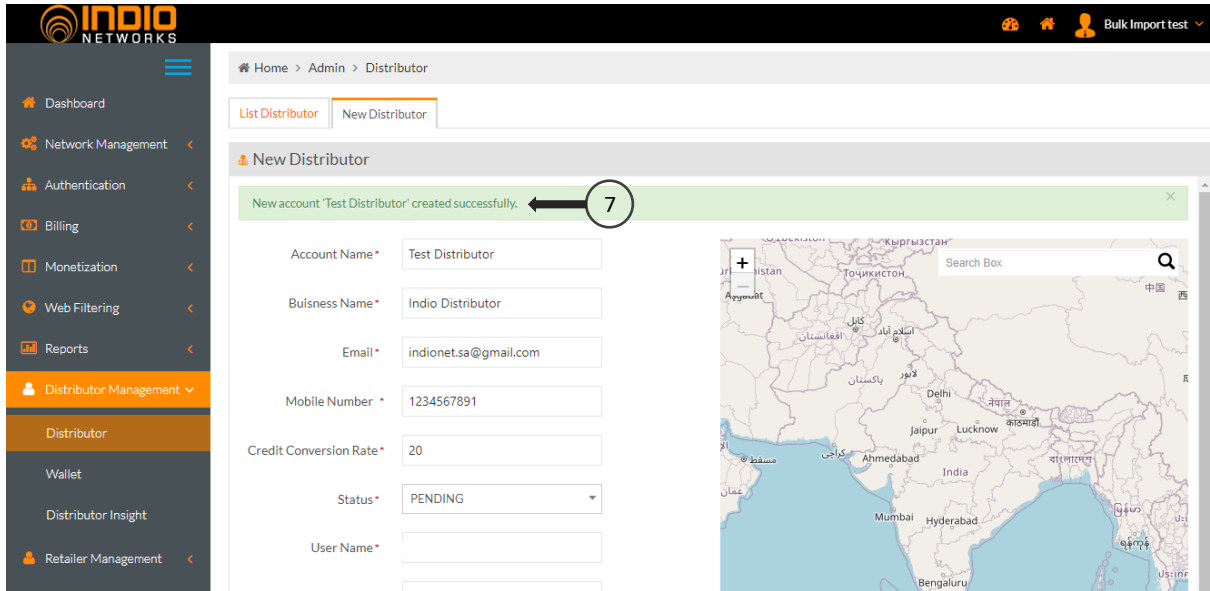
Longitude *

Secret Question *

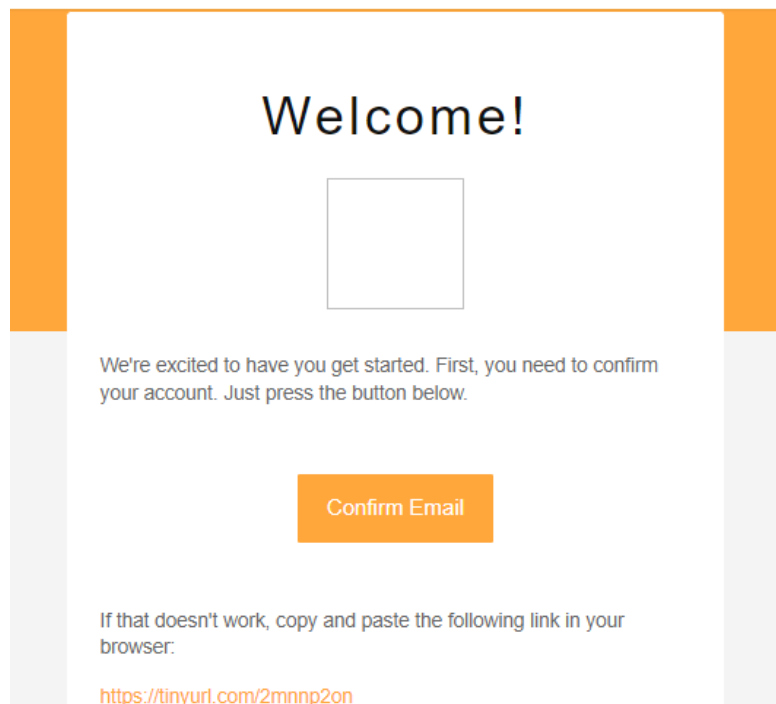
Secret Answer *

6

7. New Distributor account is created.



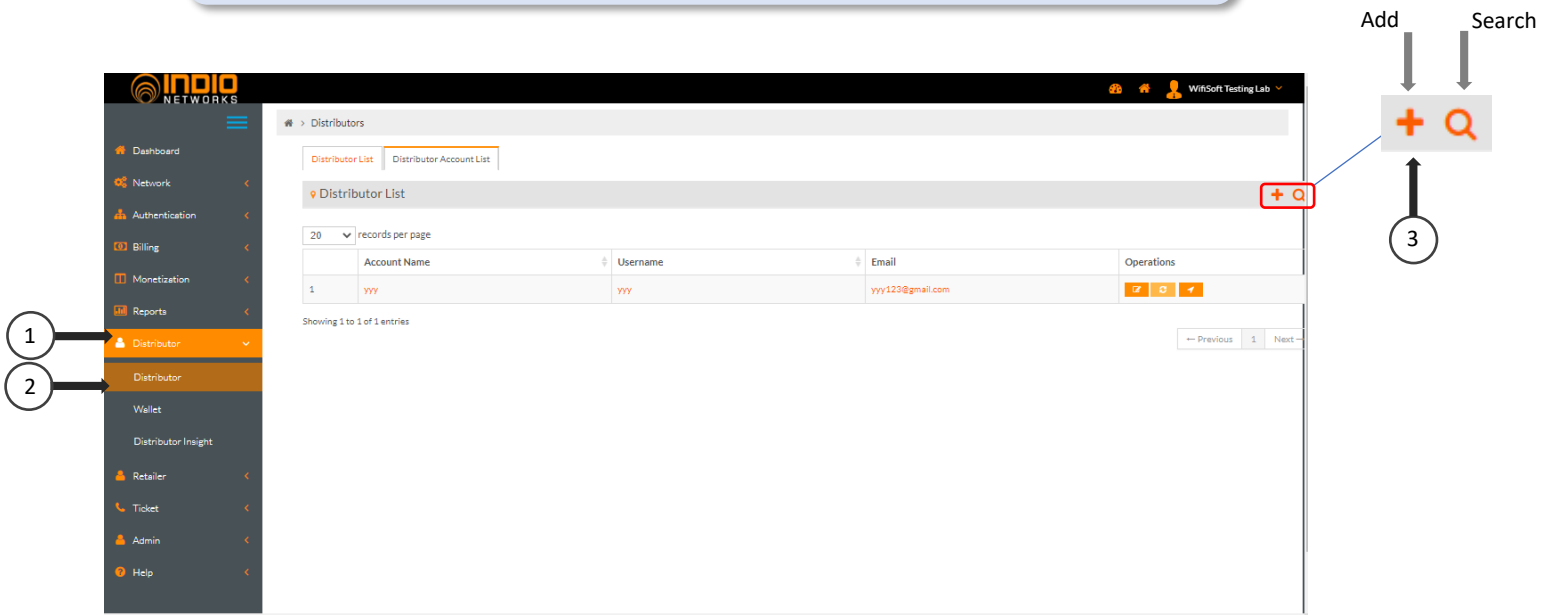
8. A confirmation mail will be sent on your email ID. Click on "Confirm Email" to confirm.



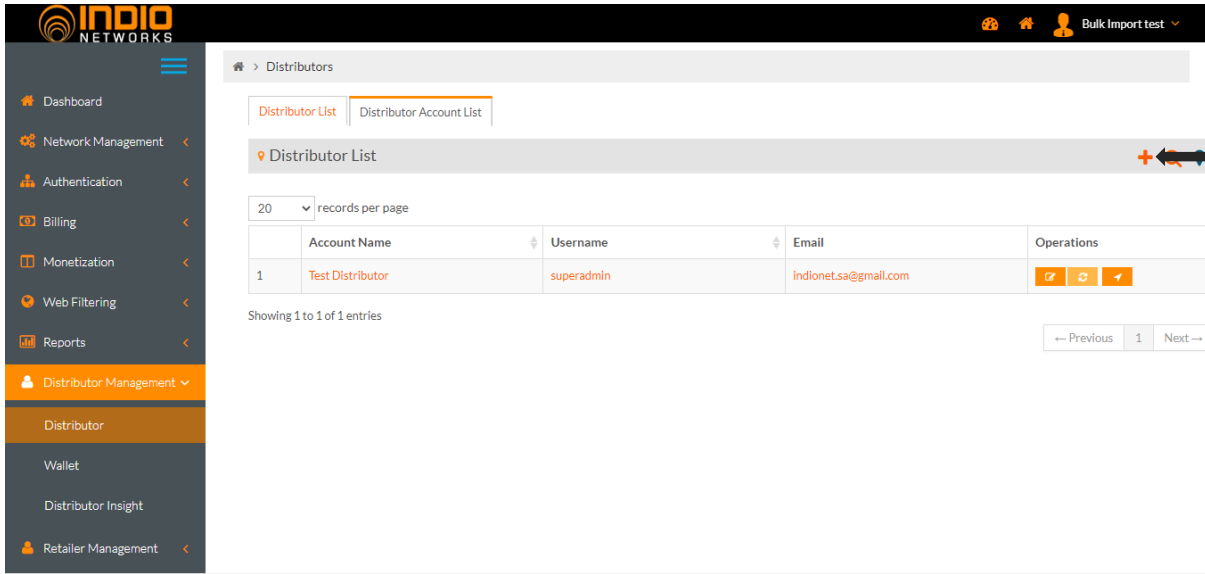
7.1. HOW TO CREATE SUB ACCOUNTS?

In order to create sub accounts in the Distributor section, perform the following steps:

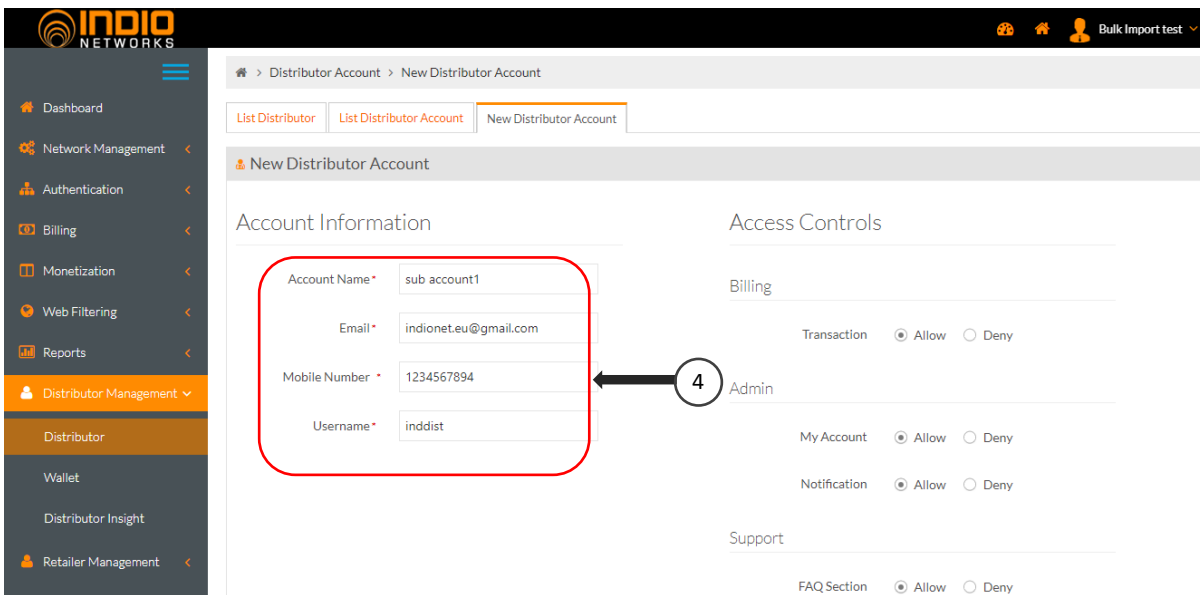
1. Go to the Distributor” section.
2. Click on the “Distributor”.
3. Click on the “Open” icon.



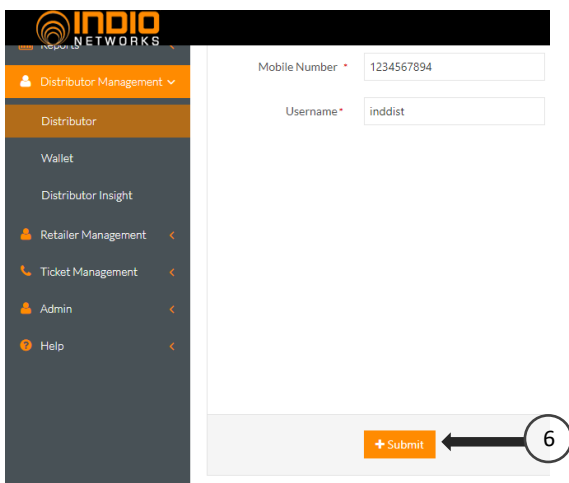
4. Click on the “+” icon.



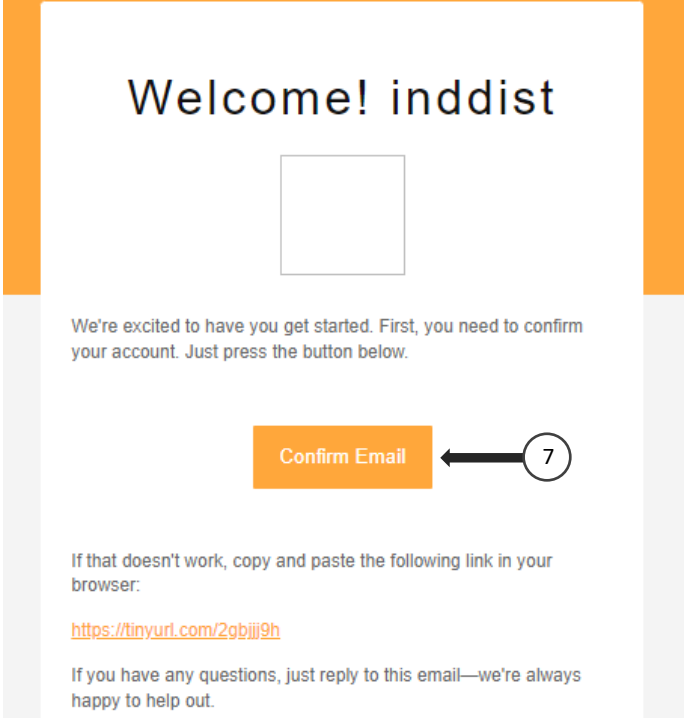
5. Fill in all the details.



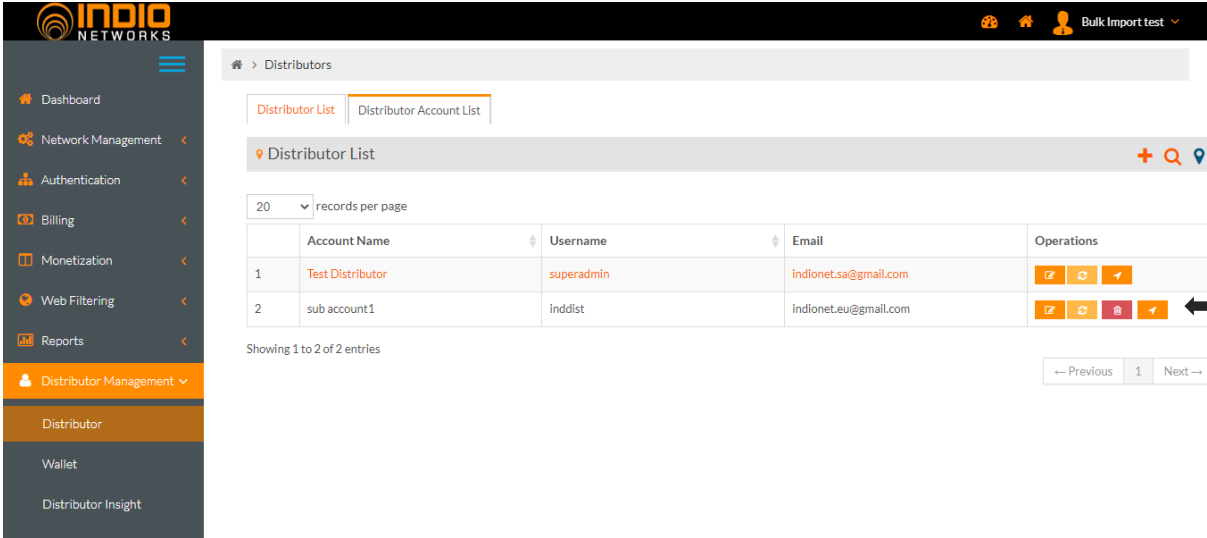
6. Click on the "Submit" button.



7. Confirmation mail will be sent on your email ID. Click on “Confirm Email” to confirm.



7. Sub account is created.



8. HOW TO SET GLOBAL CONFIGURATION?

In order to set the global configuration, perform the following steps:

1. Go to the Admin section.
2. Select the “Global Configuration” option.



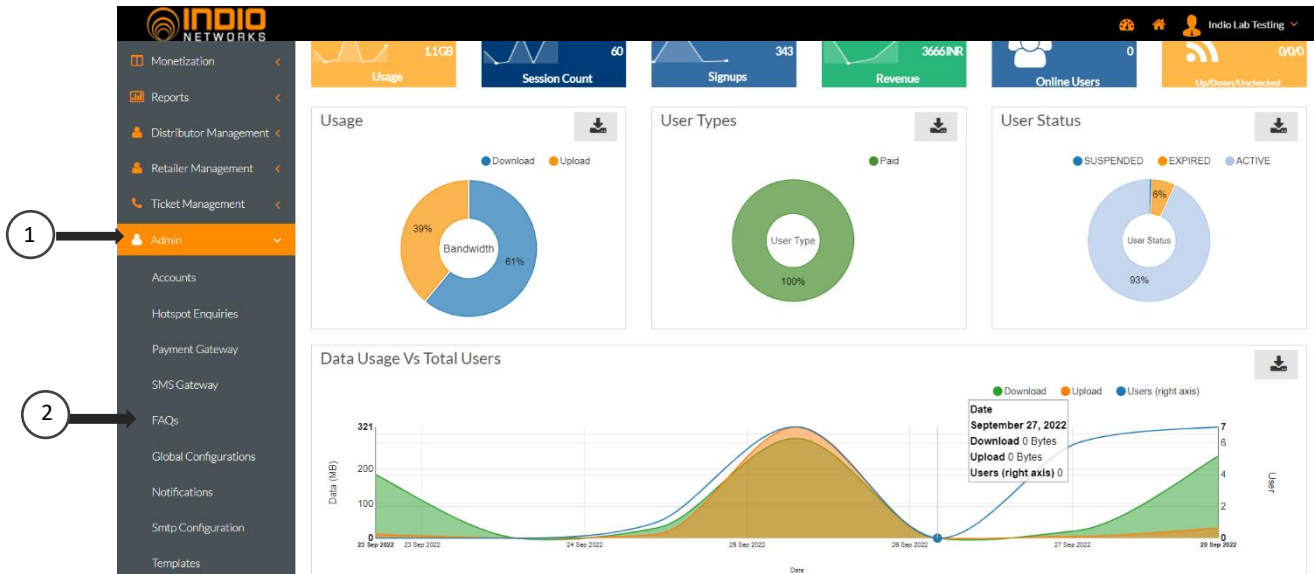
3. Fill in the required details.
4. Click on the “Submit” button.

The screenshot shows the 'Global Configuration' page in the Indio Networks system. The breadcrumb trail is 'Home > Admin > Global Configuration'. The page is divided into 'Customer' and 'Retailer' sections. A red box highlights the form fields, with a circled '3' and an arrow pointing to it. The 'Customer' section includes: 'Wifi Maps' (checked), 'Get Wifi at home' (checked), 'Low Data balance' (checked) with sub-options for Validity (One Day, One Hour) and DataBalance (50%, 70%, 80%), and 'Radius Secret' (pceEIMkXil). The 'Retailer' section includes: 'Low Wallet balance' (checked). Other settings include 'Buy Data Pack Online' (unchecked), 'Customer Notification' (checked for Email, SMS, Web, App), 'Data Pack Processing Delay' (1 minute), and 'Data Pack Auto Activation' (checked). A 'Retailer' section on the right has 'Register New Retailer' (checked), 'Buy credit Online' (checked), and 'Operator' section with 'Wallet Roll back' (unchecked). At the bottom right, a circled '4' and an arrow point to a '+ Submit' button.

9. HOW TO ADD FAQ?

In order to add an FAQ, perform the following steps:

1. Go to the Admin section.
2. Select the FAQs option.

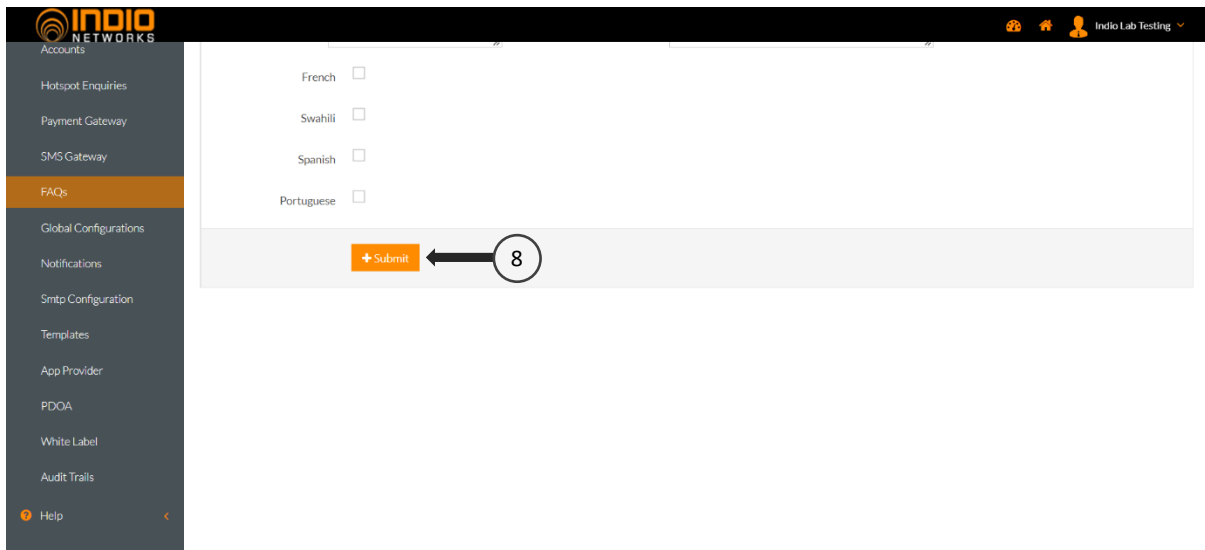


3. Click on “New FAQ”.
4. Select one of the three options.
5. Select the preferred language.
6. Enter your question.
7. Describe your question in detail.

The screenshot shows the 'New FAQ' form. The breadcrumb path is 'Home > FAQs > New FAQs'. The form includes the following fields and options:

- Subscriber:** (Step 4)
- Retailer:**
- Distributor:**
- Language:** English (Step 5), French , Swahili , Spanish
- Question:** Text input field (Step 6)
- Description:** Text input field (Step 7)

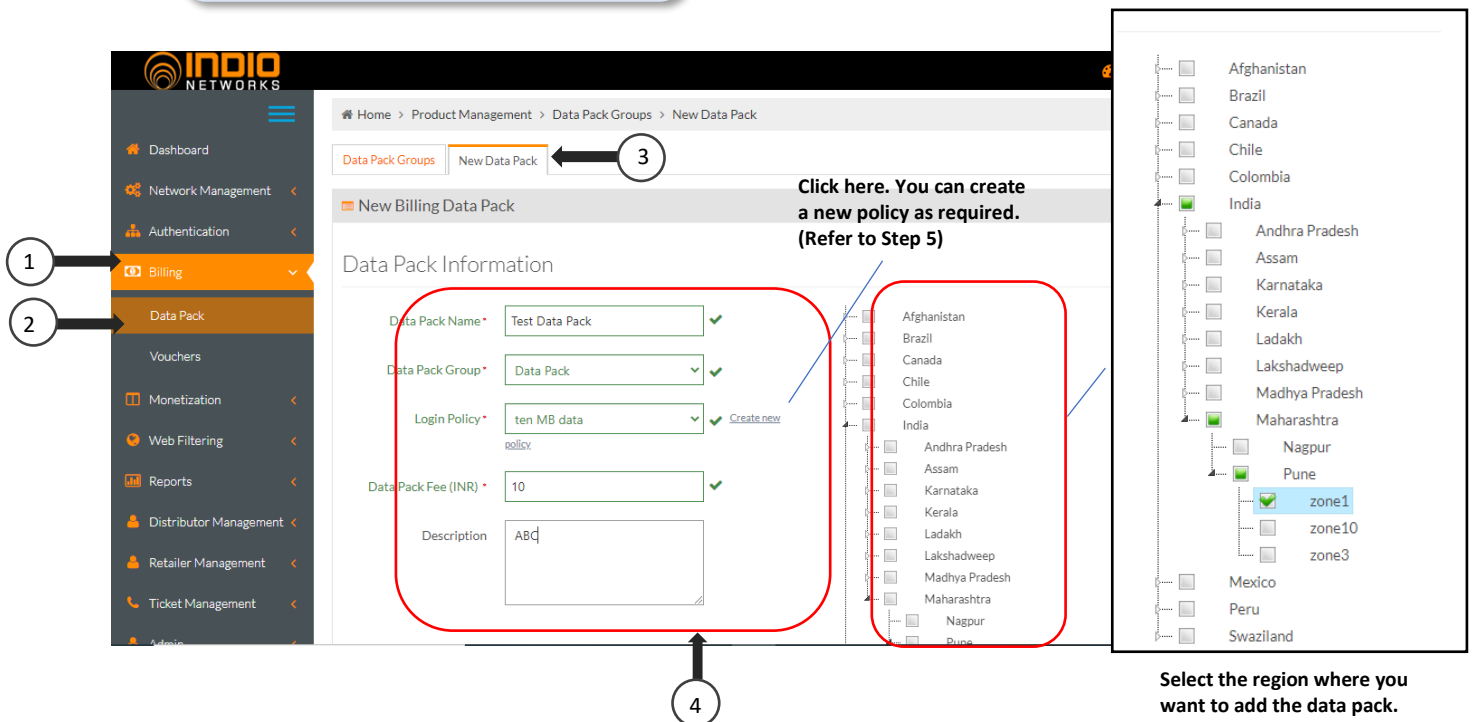
8. Click on the "Submit" button.



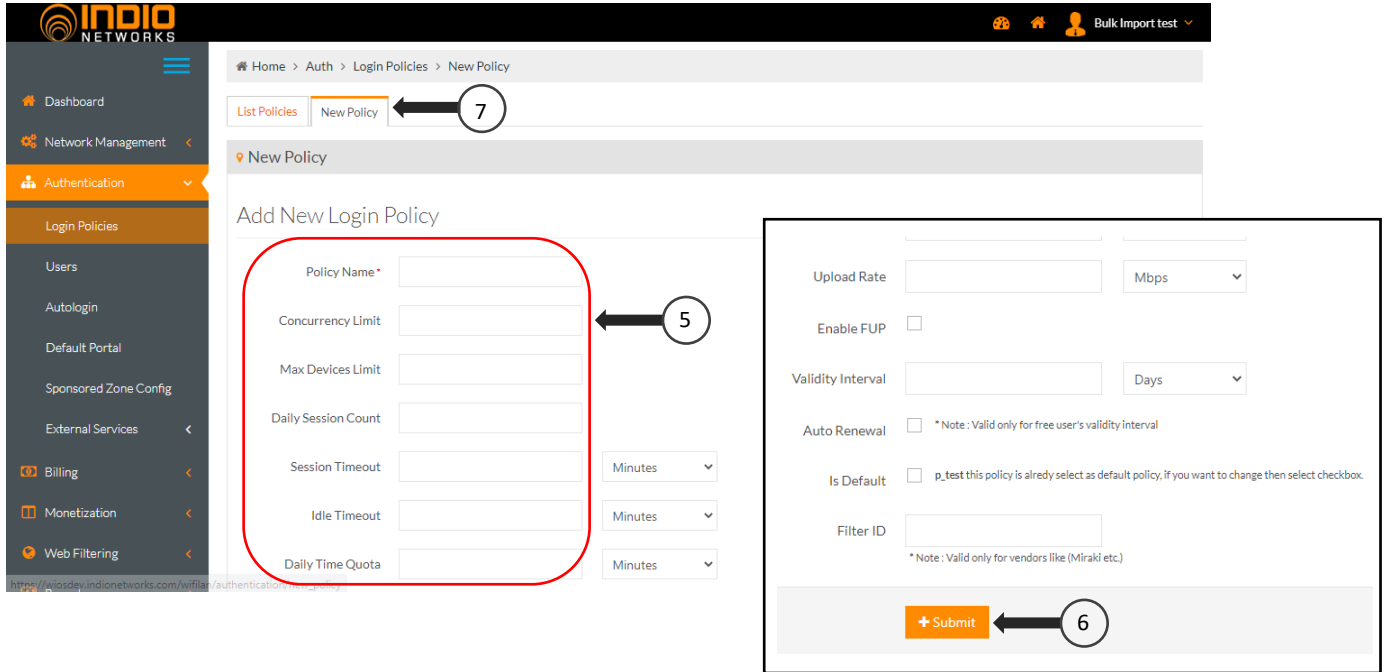
10. HOW TO ADD DATA PACKS?

In order to add data packs, perform the following steps:

1. Go to the Billing section.
2. Select the "Data Pack" option.
3. Click on "New Data Pack".
4. Fill in all the details.

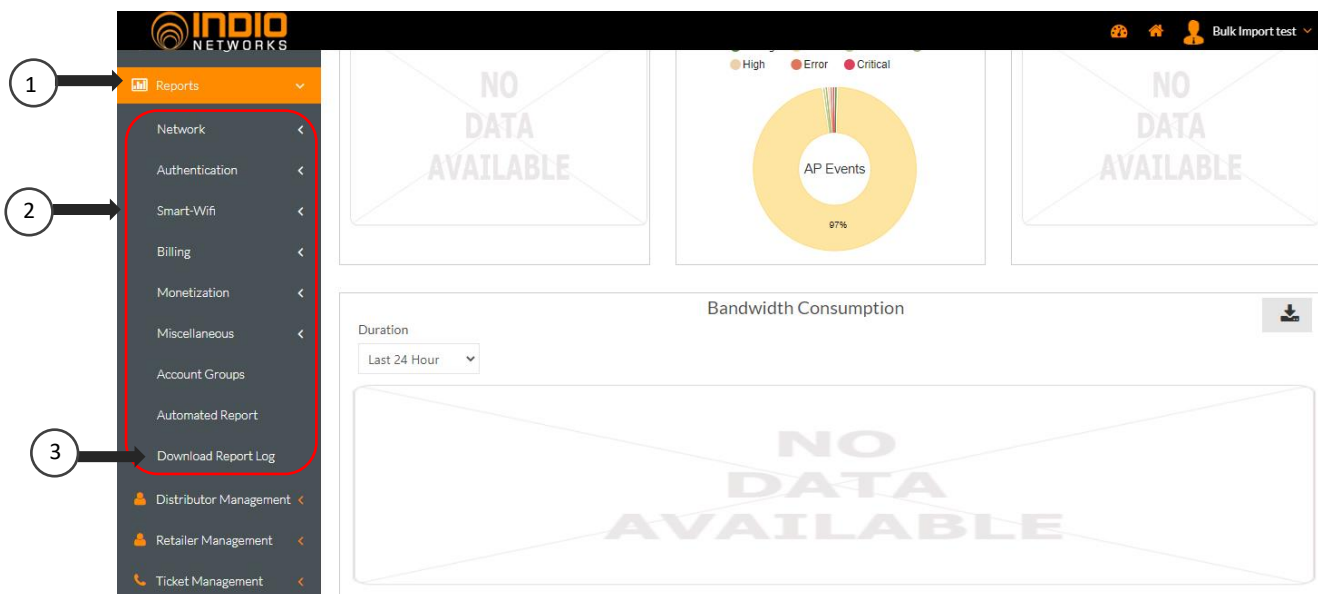


5. Enter all the details.
6. Click on the "Submit" button.
7. You can view all the policies here.



11. HOW TO CHECK REPORTS AND DOWNLOAD REPORTS?

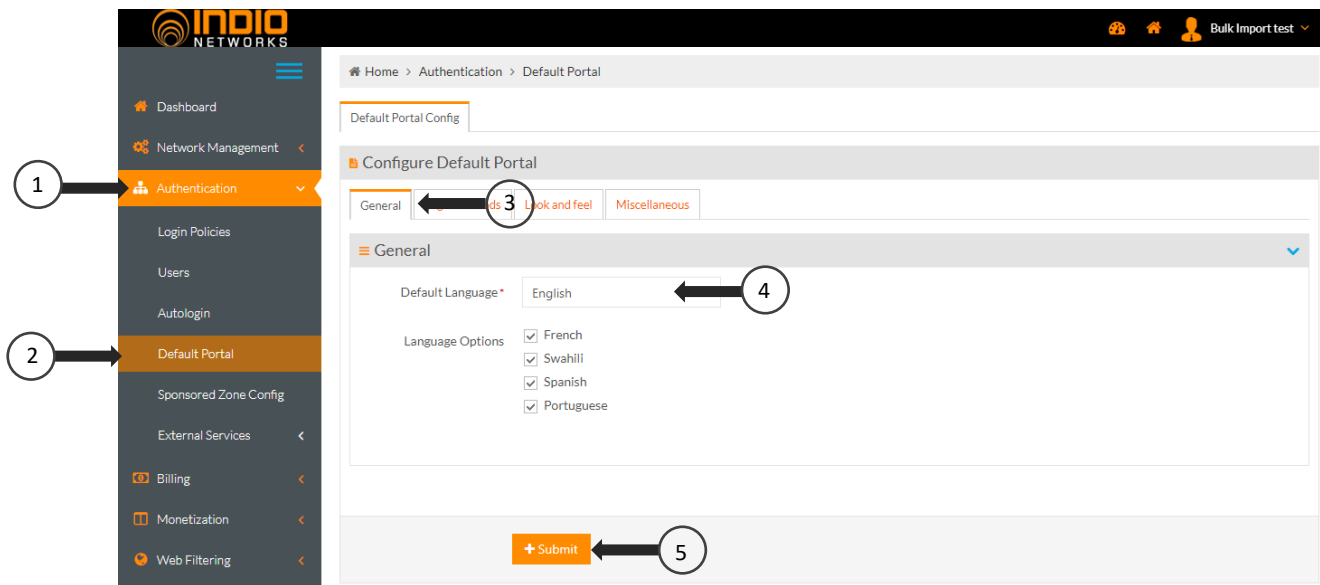
1. Go to the Reports section.
2. You will find different options under this section.
3. Download reports.



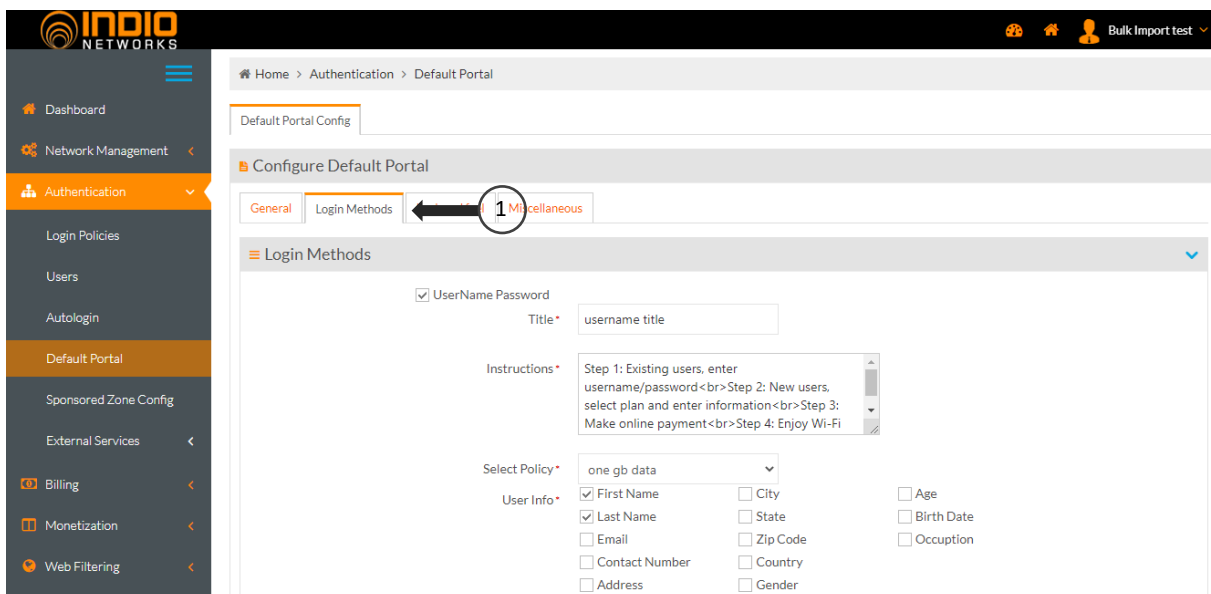
12. HOW TO UPDATE BRANDING?

In order to update branding, perform the following steps:

1. Go to the Authentication section.
2. Select the "Default Portal" option.
3. Click on "General".
4. Select your preferred language.
5. Click on "Submit".



1. Click on Login Methods. This section deals with the different login options to show on the app's portal for users.



2. You can select/deselect any login options from the following. (Marked in red)
3. Select the preferred default portal.
4. Click on "Submit".

UserName Password

Title * username title

Instructions * username/password
Step 2: New users, select plan and enter information
Step 3: Make online payment
Step 4: Enjoy Wi-Fi service

Select Policy * one gb data

User Info *

<input checked="" type="checkbox"/> First Name	<input type="checkbox"/> City	<input type="checkbox"/> Age
<input checked="" type="checkbox"/> Last Name	<input type="checkbox"/> State	<input type="checkbox"/> Birth Date
<input type="checkbox"/> Email	<input type="checkbox"/> Zip Code	<input type="checkbox"/> Occupation
<input type="checkbox"/> Contact Number	<input type="checkbox"/> Country	
<input type="checkbox"/> Address	<input type="checkbox"/> Gender	

Terms & Conditions

Voucher

Title * test voucher

Instructions * Step 1: Enter the voucher code
Step 2: If asked, enter your personal information
Step 3: Enjoy Wi-Fi service

User Info *

<input checked="" type="checkbox"/> First Name	<input checked="" type="checkbox"/> Age
<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Occupation
<input type="checkbox"/> Contact Number	
<input type="checkbox"/> Gender	

Terms & Conditions

SMS/OTP

Title * test1

Instructions * Step 1: Enter your mobile number
Step 2: You will receive code on your mobile
Step 3: Enter the code and Login
Step 4: Enjoy Wi-Fi service

Select Policy * 30GB_daily1hrwith all

User Info *

<input checked="" type="checkbox"/> First Name	<input type="checkbox"/> City	<input type="checkbox"/> Age
<input type="checkbox"/> Last Name	<input type="checkbox"/> State	<input type="checkbox"/> Birth Date
<input type="checkbox"/> Email	<input type="checkbox"/> Zip Code	<input type="checkbox"/> Occupation
<input type="checkbox"/> Contact Number	<input type="checkbox"/> Country	
<input type="checkbox"/> Address	<input type="checkbox"/> Gender	

Terms & Conditions

Email/OTP

Title * email title

Instructions * Step 1: Enter your email address
Step 2: You will receive code on your email address
Step 3: Enter the code and Login
Step 4: Enjoy Wi-Fi service

Select Policy * 50GB_perday unlimited

User Info *

<input checked="" type="checkbox"/> First Name	<input type="checkbox"/> City	<input type="checkbox"/> Age
<input checked="" type="checkbox"/> Last Name	<input type="checkbox"/> State	<input type="checkbox"/> Birth Date
<input checked="" type="checkbox"/> Email	<input type="checkbox"/> Zip Code	<input type="checkbox"/> Occupation
<input type="checkbox"/> Contact Number	<input type="checkbox"/> Country	
<input type="checkbox"/> Address	<input type="checkbox"/> Gender	

Terms & Conditions

Register With SSN

Title * ssn title

Instructions * Step 1: Enter your SSN
Step 2: Enjoy Wi-Fi service

Select Policy * 50GB_perday unlimited

User Info *

<input checked="" type="checkbox"/> First Name	<input type="checkbox"/> Address	<input type="checkbox"/> Country	<input type="checkbox"/> Occupation
<input checked="" type="checkbox"/> Last Name	<input type="checkbox"/> City	<input type="checkbox"/> Gender	
<input checked="" type="checkbox"/> Email	<input type="checkbox"/> State	<input type="checkbox"/> Age	
<input checked="" type="checkbox"/> Contact Number	<input type="checkbox"/> Zip Code	<input type="checkbox"/> Birth Date	

Terms & Conditions

3

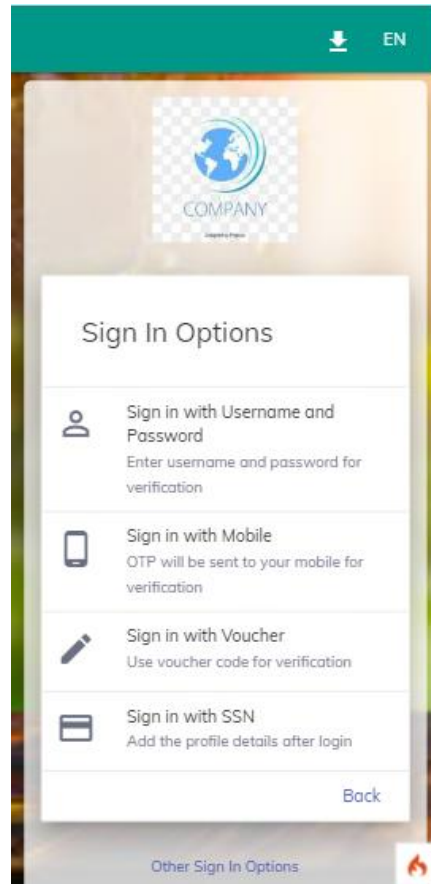
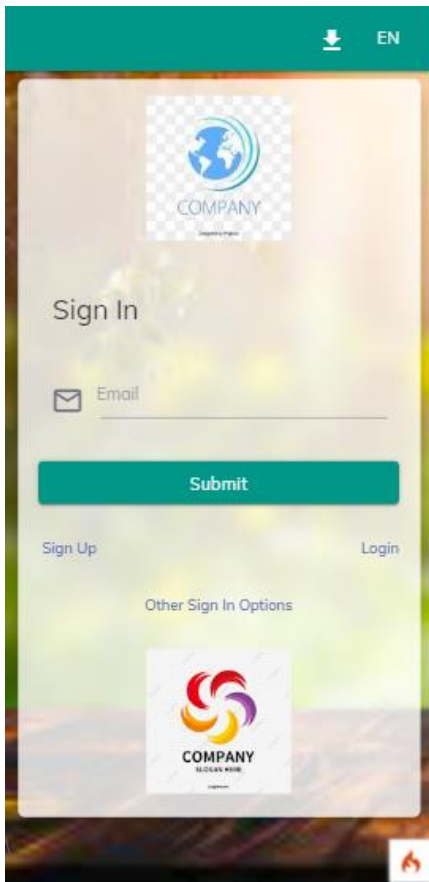
Select Default Portal Type *

- email
- Select default portal
- uname_pass
- voucher
- sms
- email**
- ssnlogin

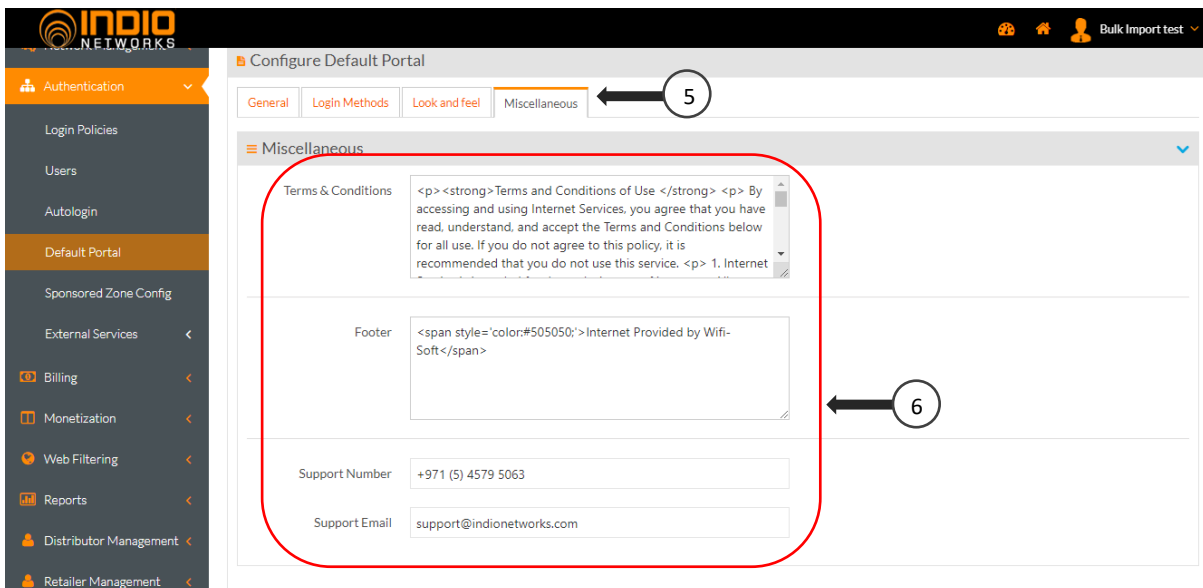
4

+ Submit

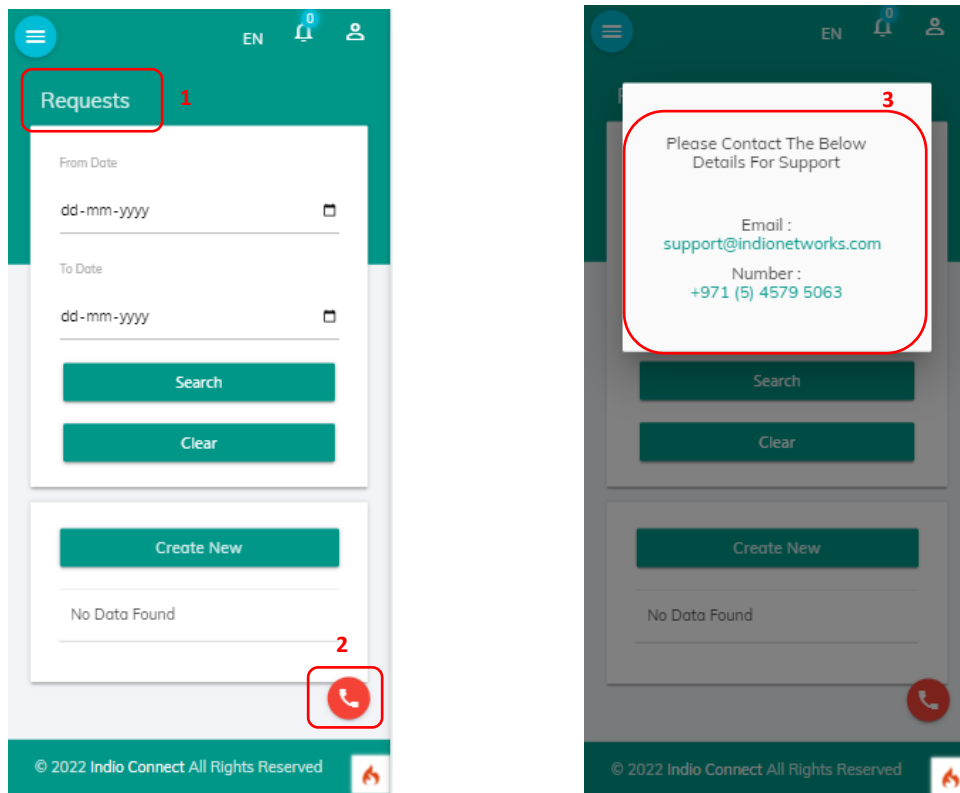
Result:



- 5. Click on "Miscellaneous".
- 6. Fill in the required details.

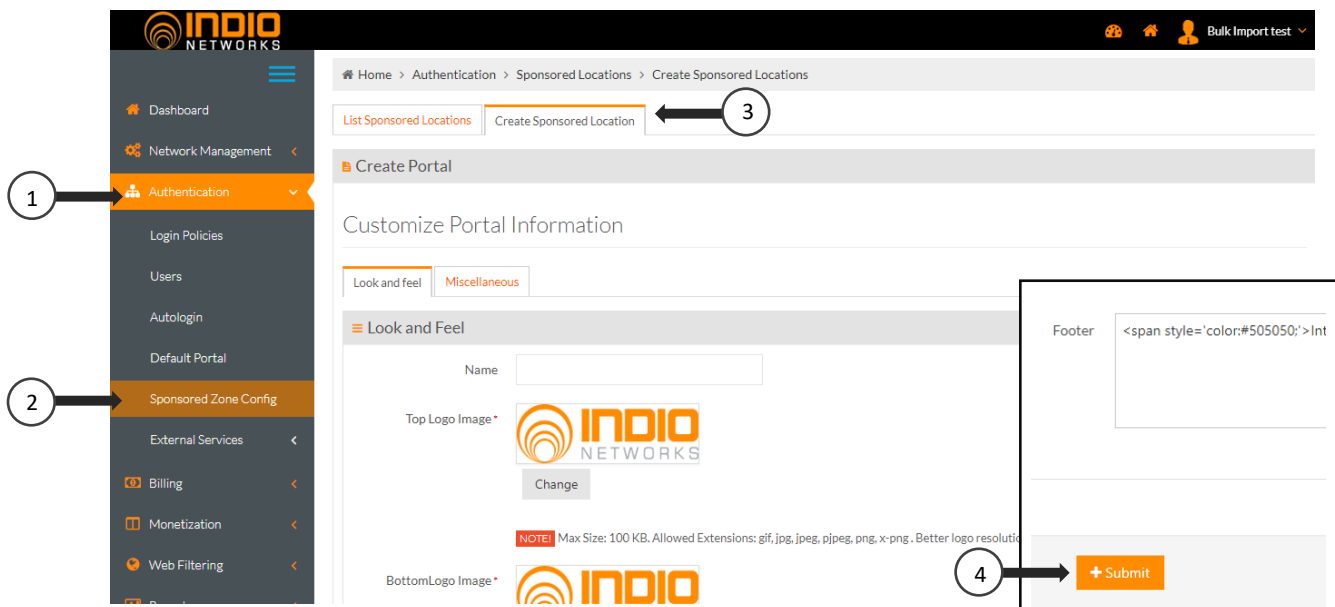


These changes will be reflected in the following section of the Smart Wi-Fi app:

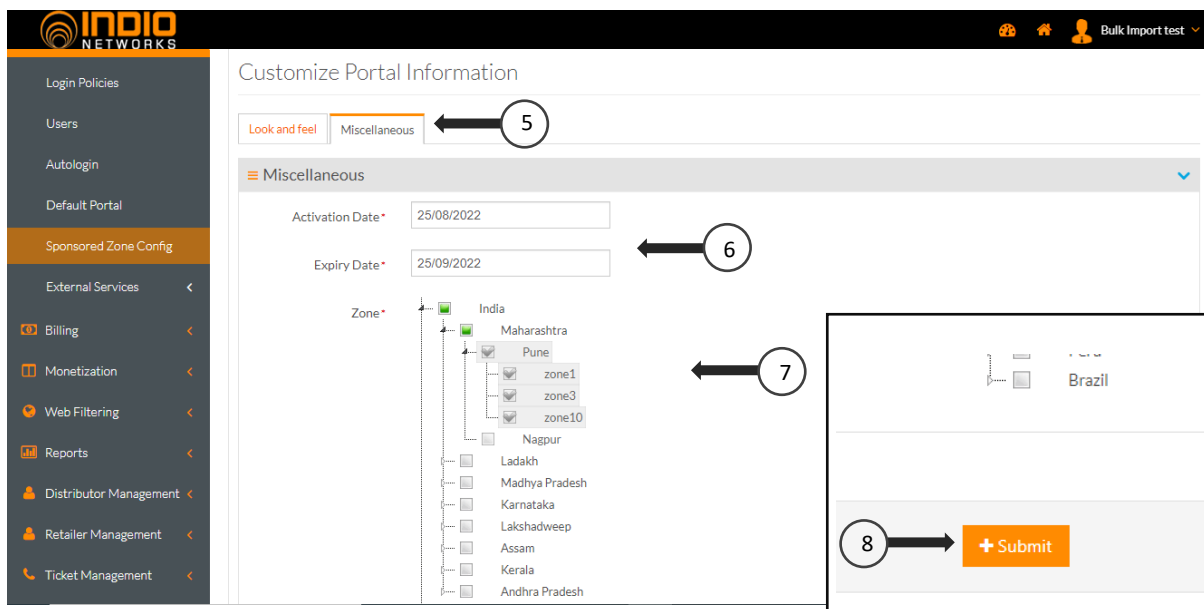


13. HOW TO ADD SPONSORED LOCATION?

1. Go to the Authentication section.
2. Select the “Sponsored Zone Config” option.
3. Make the preferred changes in the Look and Feel section.
4. Click on “Submit”.



5. Click on “Miscellaneous”.
6. Set the duration of the customization.
7. Select the region where the customization needs to be applied.
8. Once you are done with all the changes click on “Submit”



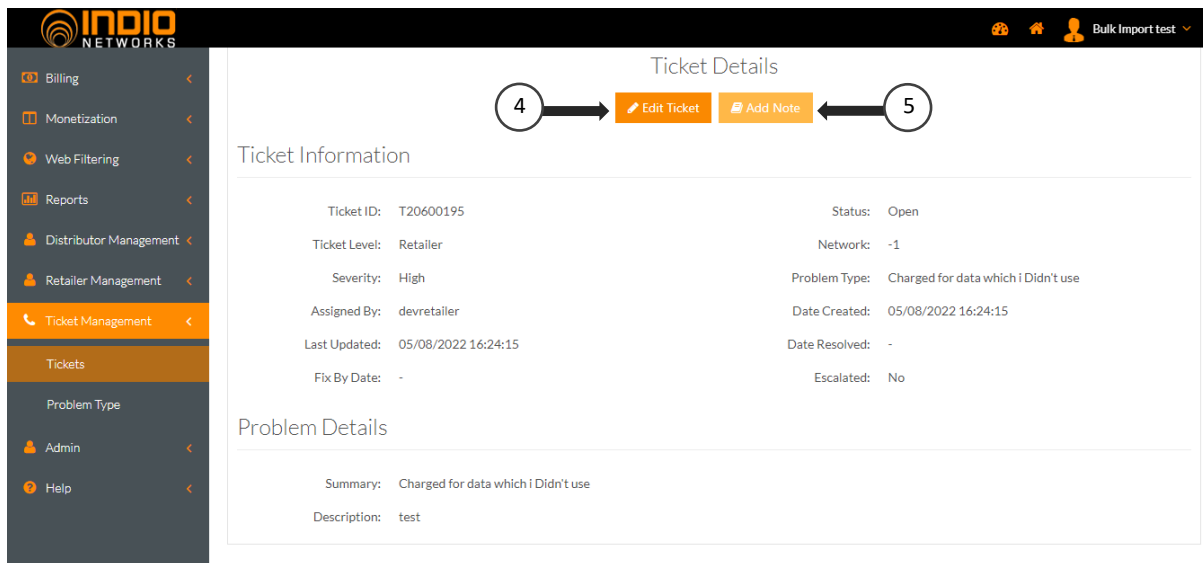
14. HOW TO CHECK PROBLEMS REPORTED BY DISTRIBUTOR/RETAILER/CUSTOMER?

In order to check the problems reported by Distributor/Retailer/Customer, implement the following steps:

1. Go to the Ticket Management section.
2. Select the “Tickets” option.
3. List of tickets will be shown. Click on the “View” icon to open the ticket.



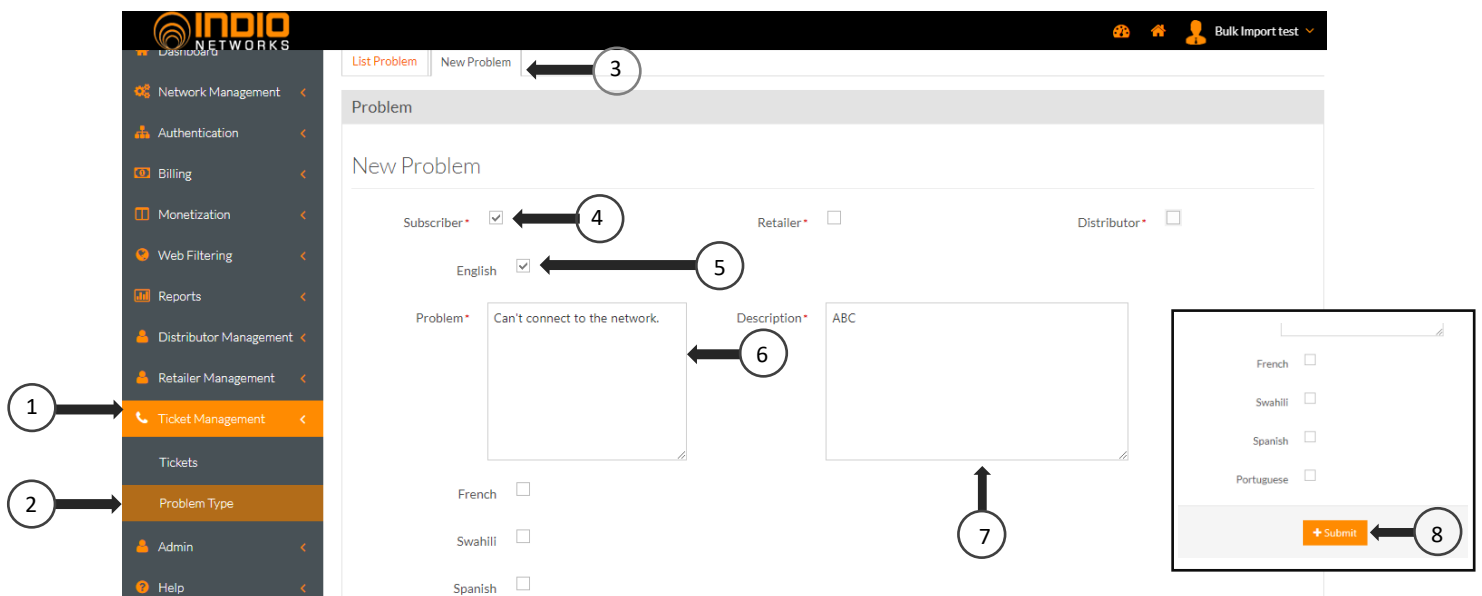
4. Click on “Edit Ticket” to edit.
5. To add an additional note to the ticket click on “Add Note”.



15. HOW TO ADD A PROBLEM?

In case you are facing any problem/issue, implement the following steps to add the problem:

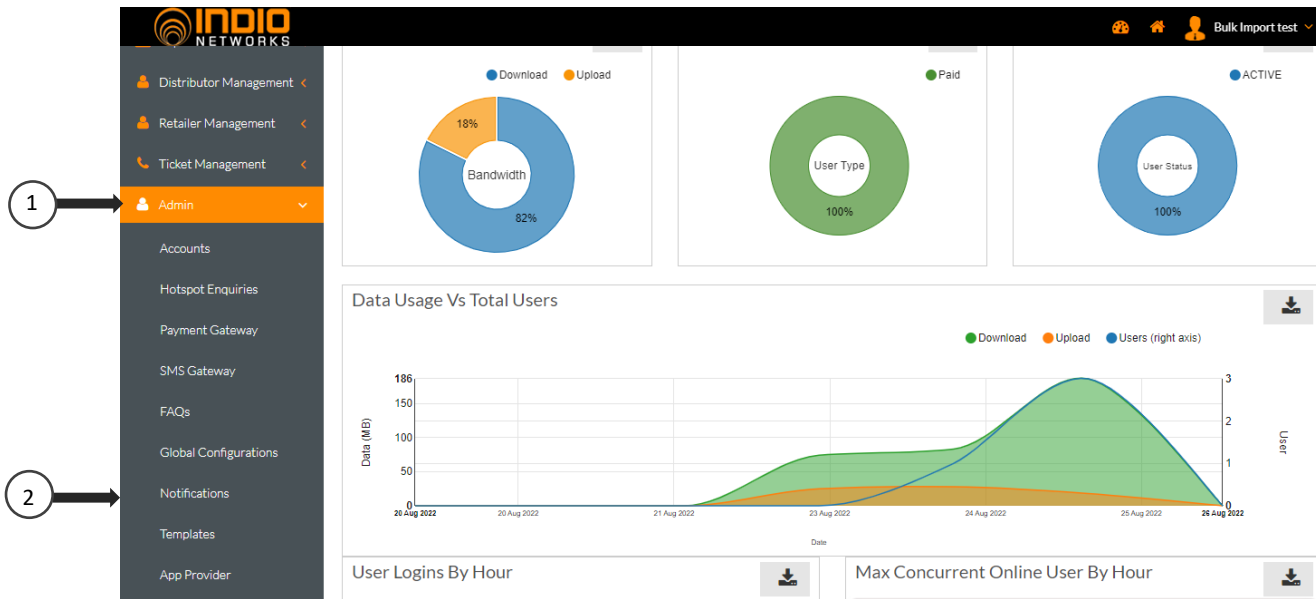
1. Go to the Ticket Management section.
2. Click on “Problem Type”.
3. Click on “New Problem”.
4. Select members you want to add the problem for.
5. Select your preferred language.
6. Enter your problem.
7. Explain your problem in detail.



16. HOW TO BROADCAST NOTIFICATIONS TO DISTRIBUTOR/RETAILER/CUSTOMER?

In order to broadcast notifications to Distributor/Retailer/ Customer, perform the following steps:

1. Go to the Admin section.
2. Select the “Notifications” option.



4. Click on “New Notification Broadcast”.
5. Select members you want to broadcast notification to.
6. Enter the title of the notification.
7. Enter the description of the notification.
8. Click on “Submit”